



Comhairle Contae Lú
Louth County Council

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Louth County Libraries Customer Code of Conduct

The following behaviour is not acceptable from customers/members of the public:

- Disruptive behaviour
- Harassment of staff, customers/members of the public by use of abusive, racist, obscene or threatening language
- Use of violence or threat of violence towards staff, customers/members of the public
- Malicious damage to premises or theft of Louth County Council's facilities
- The use of alcohol and illicit drugs whilst using Louth County Council's facilities
- Smoking in public areas within Louth County Council's facilities
- Personal property being left unattended whilst using Louth County Council's facilities
- Partaking in any illegal activity (including false alarms to emergency services).
- Removing materials from the library without first checking them out.
- Any person found committing an offence will receive a verbal warning. If offences are repeated they will be excluded from all library services for three to six months depending on the severity of the offence, culminating in permanent exclusion if required.

Joe McGuinness
Director of Services
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