

Comhairle Contae **Lú**  
**Louth** County Council



CORPORATE PLAN 2024 – 2029

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**Kevin Callan**  
An Cathaoirleach



**Joe McGuinness**  
Temporary Chief Executive

# Foreword

It is with great pleasure that we introduce Louth County Council's Corporate Plan 2024-2029, the vision and mission statement which will guide the work of the council for the next five years.

The overarching mission of Louth County Council is to create a vibrant, sustainable County, fostering economic growth and enhancing quality of life, through active engagement, civic leadership, and delivery of effective public services, and through the Corporate Plan we have set out the framework for delivering on those aims.

Our vision for Louth is a County leading the way in sustainability, inclusivity, and quality of life for its citizens.

Developed in line with the guidelines issued by the Department of Housing, Local Government and Heritage, this Corporate Plan presents our vision for the social and economic development of the County from 2024 to 2029. It is a shared vision, and as such has been prepared on an inclusive basis through consultation with internal and external stakeholders, to give the best picture of what the needs of the County are, and how Louth County Council should work to deliver on those priorities.

This plan is a vital document for Louth County Council, it outlines our purpose - our *raison d'être* and the core values that inform how services are delivered across the County.

It is a pledge by Louth County Council to deliver the most effective and most efficient range of services to the citizens of Louth within the budget available, utilising technological

advances where possible and to continue to identify and implement improvements to services.

In uncertain times globally, it is essential that local authorities are robust in their preparation to meet unexpected developments. The Corporate Plan is a commitment by the Council to provide an innovative and strategic response to the challenges facing Louth as a border County over the next five years.

The Corporate Plan remains live throughout the lifetime of the Council, and progress on achieving targets and goals set out in the Plan will be reviewed annually by the Elected Members through the Annual Service Delivery Plan and by the National Oversight Audit Committee (NOAC).

In conclusion, we are committed to the core values of Louth County Council as a democratic, citizen centric and innovative local authority, where good governance, sustainability, equality and inclusiveness guide service delivery, ensuring the local authority is best served to meet the needs of people living and working in Louth or those visiting our County over the coming years.

# 1. Consultation

In accordance with Section 134 of the Local Government Act, 2001 the Council conducted a consultation process in the preparation of the Corporate Plan 2024 – 2029. This included consultation with Elected Members, staff, various stakeholders and the public which was key in the creation of the Plan.

An internal working group co-ordinated the preparation of the plan which included the consultation, research and drafting process required to prepare the Corporate Plan. Consultation took place with the Corporate Policy Group, Management Team, staff and the Elected Members of Louth County Council. This was achieved by way of submissions to an issues paper, workshops and online surveys.

The views of a range of stakeholders including the Local Community Development Committee, Public Participation Network and various state bodies and groups were sought. All views were considered in order to ensure that the Plan would be well-informed, inclusive and reflective of the diverse needs and aspirations of our community.

Key themes that emerged in the consultation exercise where housing, transport infrastructure, recreation facilities & amenities, climate action, economic development and vacancy & dereliction. In terms of the Core Values, 'Governance', along with 'Customer Centric' were considered highest priority. There was broad agreement by respondents with the Council's proposed Vision, Mission, and Strategic Objectives.

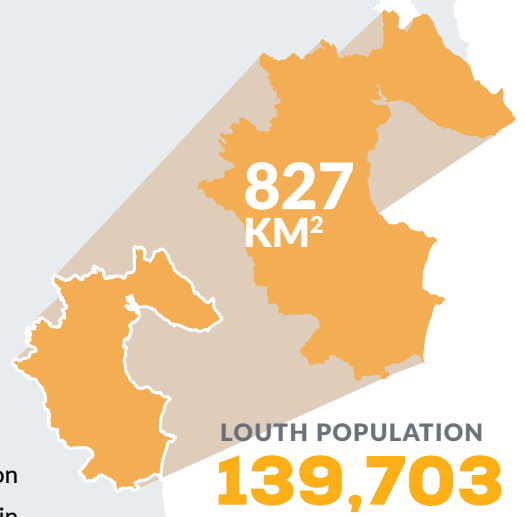


# 2. Our County

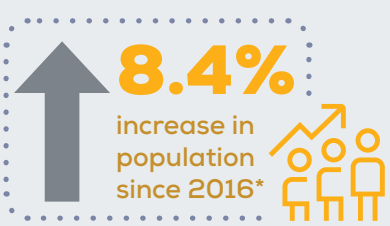
A border County, Louth is situated between Dublin and Belfast and is home to the two largest towns in the country – the County town of Dundalk and Drogheda, which is the largest town in Ireland.

Although, at 827km<sup>2</sup>, Louth is the smallest County in Ireland, its strategic position on the eastern seaboard between the island of Ireland’s two largest cities (Dublin and Belfast) results in a significant and diverse range of economic, social and cultural strengths and opportunities. These provide a strong basis for the socio-economic development of the County.

Geographically, Louth is located just an hour from Dublin and Belfast, with good road, bus and rail links to both cities. Data from Census 2022 shows that the population of Louth increased by 8.4% (10,819 persons) between 2016-2022, which is higher than the national average of 8.1%. Drogheda is the largest town in the country with a population of 44,135, which was a 7.8% increase on the 2016 population. Dundalk had a population of 43,112 in 2022, which was an increase of 10.5% on the 2016 population, making it the second largest town in the country. Ardee is the third key population area in the County, with a population of 5,478 persons in 2022.



POPULATION BY TOWN	
DROGHEDA	<b>44,135</b>
DUNDALK	<b>43,112</b>
ARDEE	<b>5,478</b>
DUNLEER	<b>2,143</b>



\* national average 8.1%

# 3. Vision & Mission

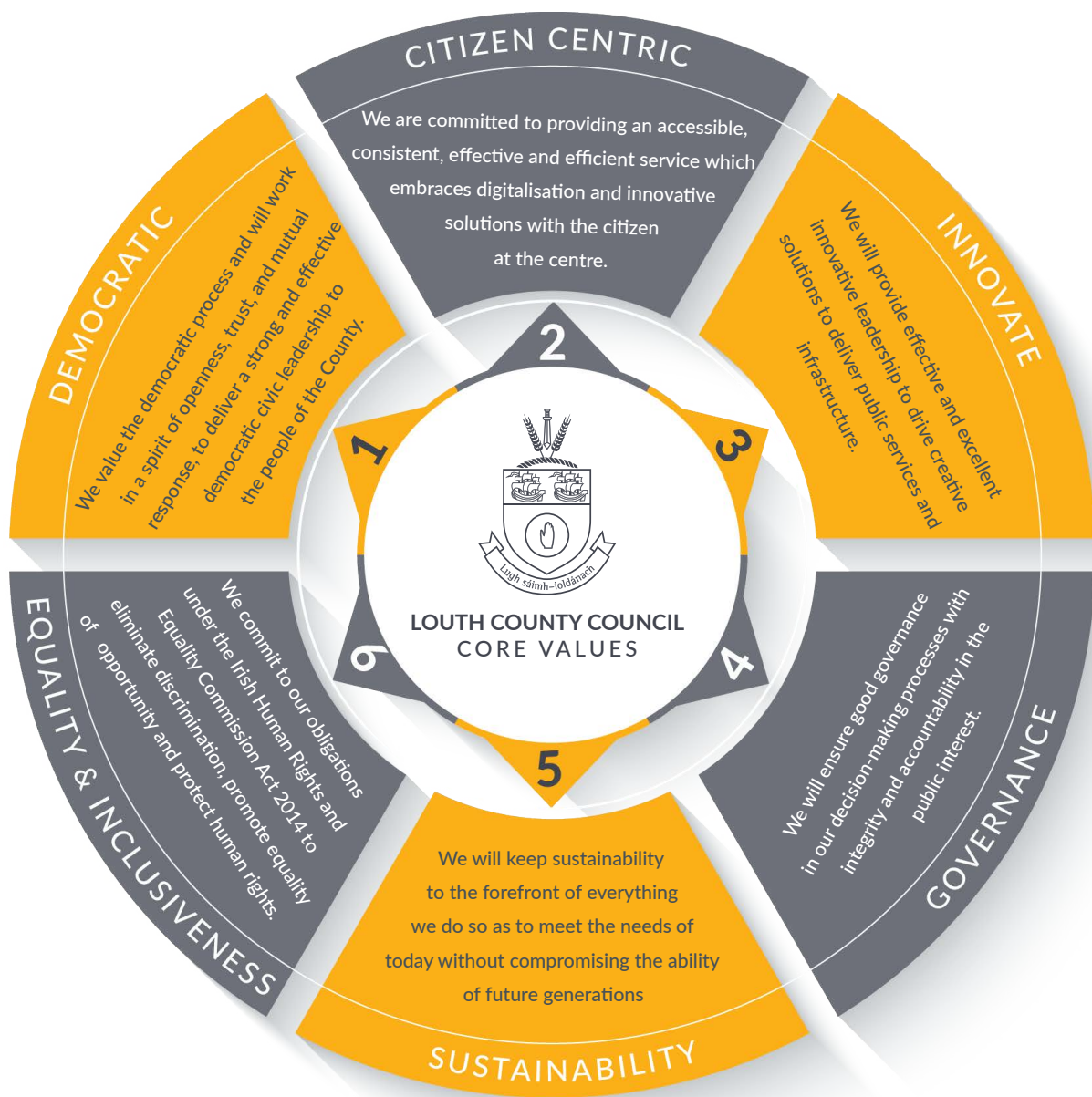
## Vision

*Louth... leading the way in sustainability, inclusivity, and quality of life for its citizens*

## Mission

*To create a vibrant, sustainable County, fostering economic growth and enhancing quality of life, through active engagement, civic leadership, and delivery of effective public services*

# 4. Core Values





# 5. Strategic Objectives

1

Delivering Customer Focused Solutions

2

Enabling Strategic Economic Development

3

Providing & Supporting Housing Delivery

4

Strengthen our Communities through Empowerment and Inclusion

5

Tackling Climate Change & Promoting Sustainability

6

Delivering on Key Infrastructure

7

Supporting the Democratic Mandate

8

Developing and Valuing our Staff

9

Delivering Louth's place in Project Ireland 2040

# Overview of Strategic Objectives



## Delivering Customer Focused Solutions

To continually improve the quality of our customer service, making services more accessible via innovative technologies, digitalisation, and customer engagement.

Key priorities include:

- ▶ Introduction of updated Customer Relationship Management System
- ▶ Implementation of Nationwide Electoral Register System
- ▶ Strengthen communication both internally and externally
- ▶ Increase the availability and usage of online digital, online and interactive services
- ▶ Ensure our services and facilities are accessible to all of our citizens
- ▶ Continued administration of Irish Language Scheme and continued fulfilment of our Irish language obligations



## Enabling Strategic Economic Development

To facilitate investment, enterprise, tourism and economic development that enables our citizens and businesses to prosper.

Key priorities include:

- ▶ Facilitate and support sustainable economic development and diversification of the local economy
- ▶ Develop and promote the tourism offering of County Louth in conjunction with all relevant stakeholders
- ▶ Deliver quality job opportunities for the County and maintain strong levels of job growth
- ▶ Work with stakeholders to facilitate a positive economic environment that contributes to Louth's attractiveness for investment
- ▶ Continue to work with Louth Economic Forum as a key collaborative driver of economic development in the County
- ▶ Continue to support local enterprise development through the activities of the Local Enterprise Office
- ▶ Engage with all cross-border platforms to drive economic development in the region and the Dublin – Belfast corridor



## Providing & Supporting Housing Delivery

To work with all partners to facilitate a sustainable housing strategy to meet the housing needs of the people of the County.

Key priorities include:

- ▶ Deliver the 'Housing for All' Strategy targets for County Louth
- ▶ Work with key stakeholders to deliver a range of housing options including Affordable Housing
- ▶ Address the needs of people experiencing homelessness by implementing the Homelessness Action Plan
- ▶ Secure landbank for future housing provision
- ▶ Maximise use of housing stock through inspection, repair and refurbishment
- ▶ Implement the Traveller Accommodation Programme and Local Housing Strategy for Disabled Persons
- ▶ Build sustainable communities



## Strengthen our Communities through Empowerment and Inclusion

To develop, support and enhance the quality of life of communities, facilitate integration and inclusion for all, and deliver on cultural and sports & recreational services and activities

Key priorities include:

- ▶ Promote pride in local areas by encouraging and supporting active citizenship, volunteering and community activity
- ▶ Deliver on the actions outlined in the Local Economic & Community Plan, PEACEPLUS Action Plan, and Migrant Strategy
- ▶ Develop and implement a County Play Policy, Outdoor Recreation Plan and Local Sports Plan
- ▶ Establish and co-ordinate the Community Safety Partnership and develop and implement a Local Community Safety Plan
- ▶ Ensure that our citizens avail of, and enjoy our Library, Arts and Cultural Services
- ▶ Promote inclusion and equality for all in society, ensuring our County is a place where all communities are integrated and included



## Tackling Climate Change & Promoting Sustainability

To build climate action and sustainability into our service delivery and lead the transition to a low carbon and climate resilient society.

Key priorities include:

- ▶ Implement the Louth Climate Action Plan including objectives for Dundalk decarbonisation zone
- ▶ Deliver on the Biodiversity Action Plan
- ▶ Reach our carbon reduction mandated targets including fleet decarbonisation
- ▶ Continue to develop as exemplars for energy efficiency and awareness, including ISO 50,0001 Energy Management System accreditation
- ▶ Mitigate flood threat throughout the County in conjunction with the Office of Public Works
- ▶ Protect, enhance and develop our County's built and natural resources
- ▶ Ensure a high-quality environment throughout the County
- ▶ Develop and implement the Regional Electric Vehicle Charging Strategy



## Delivering on Key Infrastructure

Continue to plan, deliver and maintain key infrastructure in the County in order to achieve sustainable growth.

Key priorities include:

- ▶ Narrow Water Bridge
- ▶ Ardee Bypass
- ▶ Port Access Northern Cross Route (Phases 2 & 3)
- ▶ Active Travel Pathfinder projects
- ▶ Ardee Castle Refurbishment
- ▶ Westgate Vision (construction phase)
- ▶ St. Nicholas' Quarter
- ▶ Ardee 2040
- ▶ Carlingford Public Realm
- ▶ Sporting, play and community leisure facilities
- ▶ Greenways and Blueways





## Supporting the Democratic Mandate

To facilitate the Elected Members in carrying out their representational role in response to the needs of the community.

Key priorities include:

- ▶ Support the Elected Members in their representative and policy development roles
- ▶ Facilitate the structures including plenary Council, Municipal and Borough Districts, Corporate Policy Group, Strategic Policy Committees, Local Community Development Committee and Public Participation Network
- ▶ Ensure that the democratic functions of the Council are performed in an open, informed and effective way
- ▶ Continue actions aimed at increasing the participation of women and diversity in local government
- ▶ Promote voter registration and participation



## Developing and Valuing our Staff

Commit to supporting our staff in enhancing their capabilities and fostering a culture where they are encouraged, coached and empowered

Key priorities include:

- ▶ Continue to plan and deliver the organisation's workforce requirements
- ▶ Increase the capacity and competence of all staff through continuous learning and professional development
- ▶ Further develop and communicate the organisation as an employer of choice
- ▶ Embed a culture of engagement and wellbeing
- ▶ Empower and enable managers, team leaders and supervisors
- ▶ Embed a healthy and supportive working environment and further implement the coaching programme
- ▶ Support the skills profile of the organisation by continuing to engage with the graduate programme and reintroduce apprenticeships





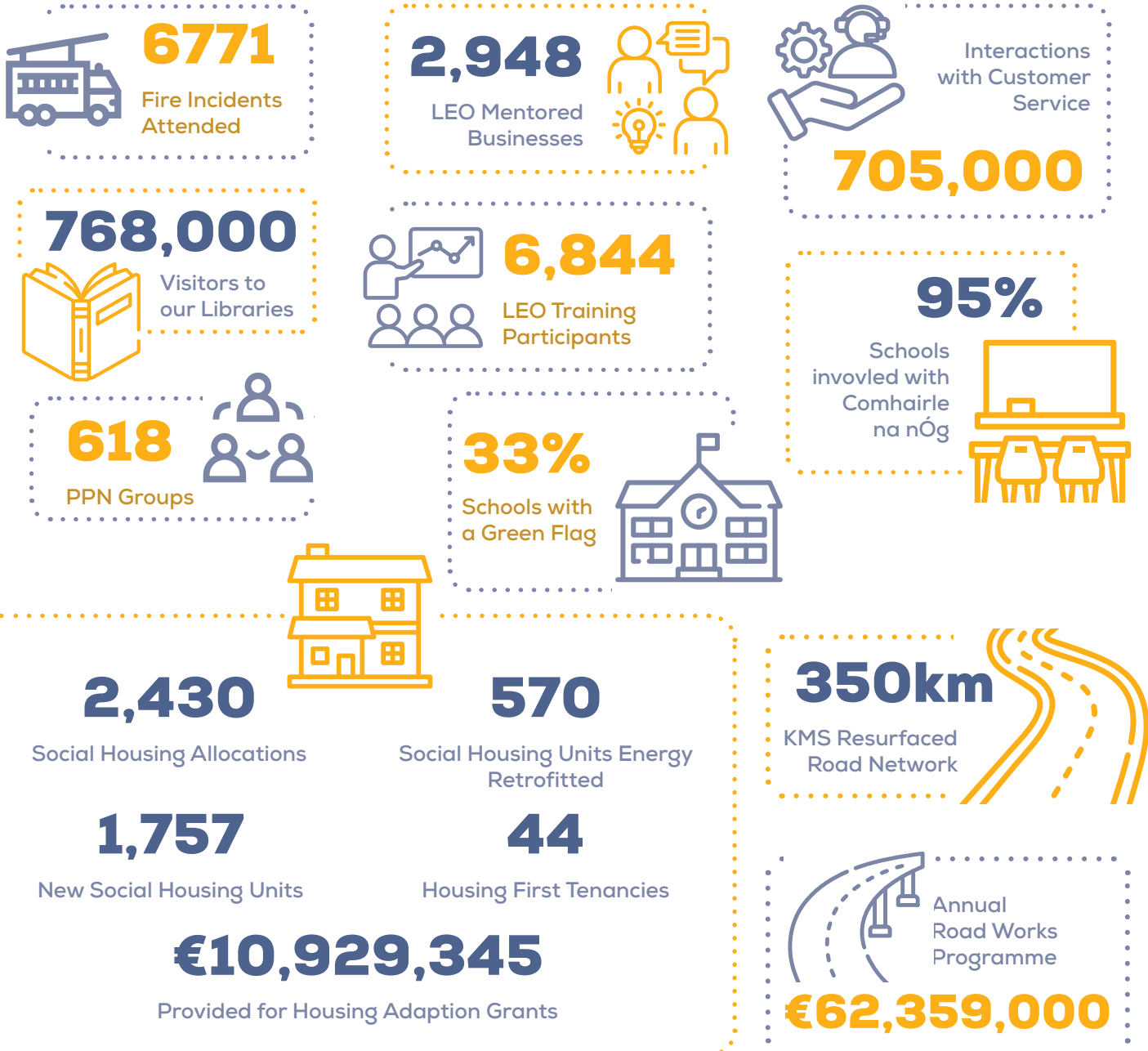
## Delivering Louth's place in Project Ireland 2040

Commit to developing our Regional Growth Centres of Drogheda & Dundalk.

Key priorities include:

- ▶ Deliver the key objectives for Louth in Project Ireland 2040 – National Planning Framework and the Regional Spatial & Economic Strategy
- ▶ Deliver strong population growth with compact development within the towns
- ▶ Progress Westgate Vision, Drogheda to construction stage
- ▶ Continue to progress the Dundalk urban regeneration projects, including St. Nicholas' Quarter
- ▶ Address vacancy and dereliction by means of targeted interventions and effective land activation
- ▶ Continue to liaise with relevant stakeholders in identifying, prioritising and progressing the implementation of key utility projects in order to support new developments
- ▶ Continue to enhance recreation, cultural and sporting facilities in support of sustainable communities

# 6. Looking Back 2019-2024



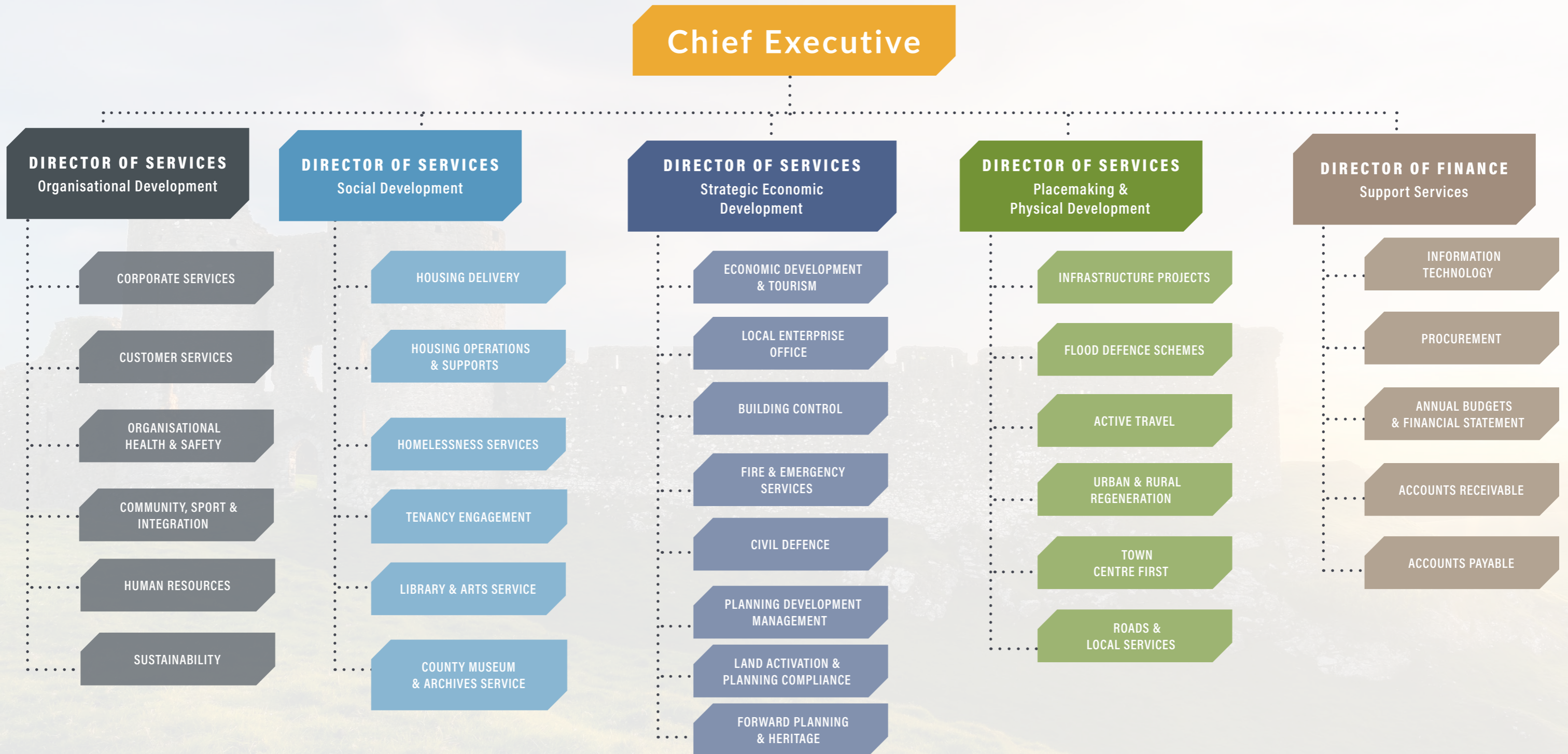


## Sample of Achievements:

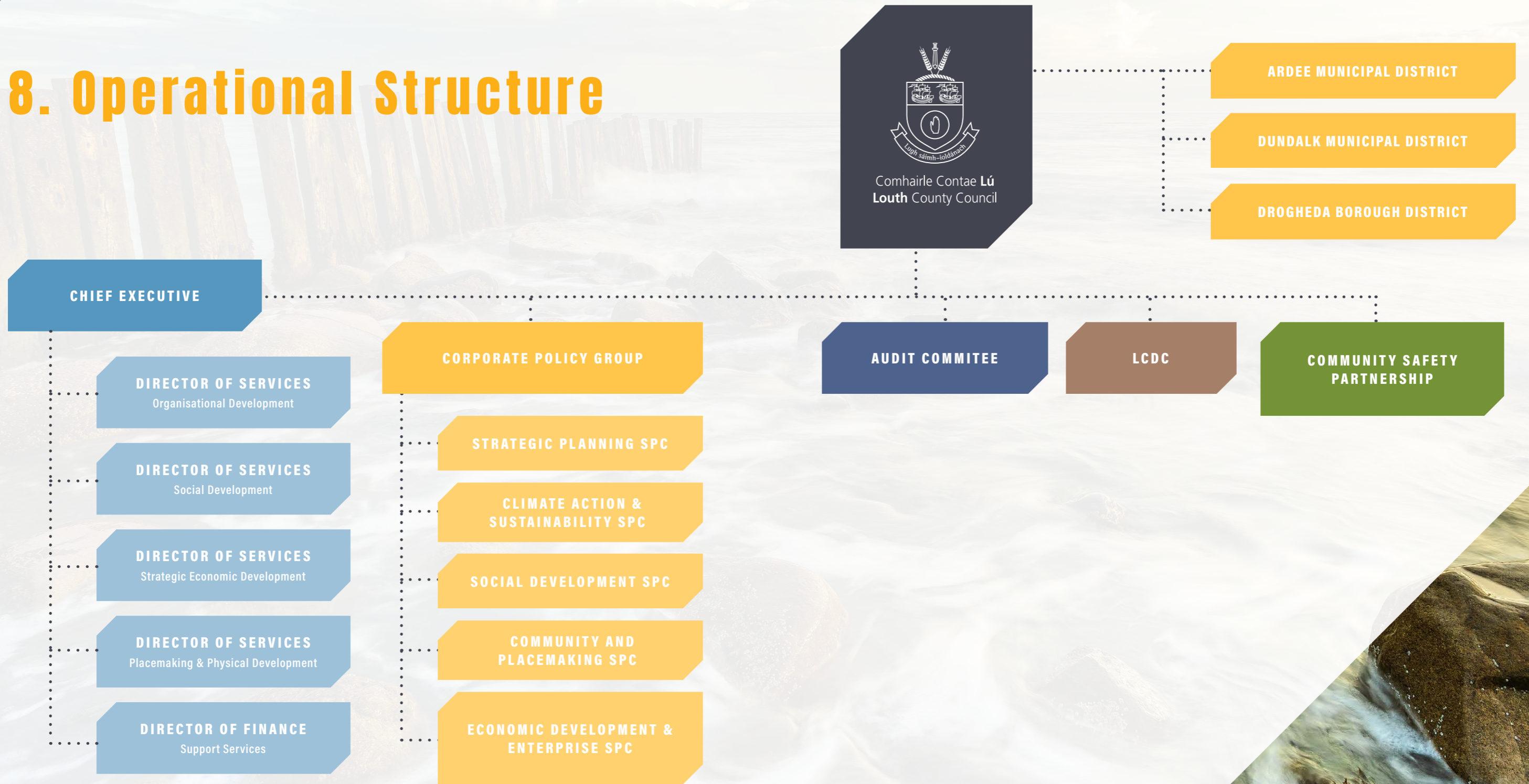
- ▶ Fleadh Cheoil na hEireann 2019, Drogheda
- ▶ COVID-19 Community Call Forum/Line
- ▶ COVID-19 Business Continuity of Council Services
- ▶ LEO COVID-19 Business Supports
- ▶ Hybrid technology
- ▶ E-Planning service introduced
- ▶ IT Security – systems enhanced
- ▶ Migration to Office 365 Environment
- ▶ LEO Brexit Ready Supports
- ▶ 48% Reduction in Council's Energy Use
- ▶ ISO 50001 Energy Management System Accreditation
- ▶ Healthy Ireland Initiatives
- ▶ Age Friendly Initiatives
- ▶ Migrant Integration Strategy
- ▶ County Development Plan 2021-2027
- ▶ North Drogheda – R132 to Dublin Belfast Railway Line Development Contribution Scheme 2022
- ▶ Louth County Development Contribution Scheme 2023
- ▶ Blue Flag Beeches – Clogherhead, Port & Templeton
- ▶ Green Coast Flag – Seapoint
- ▶ Green Flag Parks – St Helana's Park, St Dominic's Park, Blackrock Community Park, Ice Hill Park, Aisling Park
- ▶ Dundalk Sports Centre – Outstanding Award, Ireland Active National Quality Standards
- ▶ MyOpen Libraries (Ardee & Drogheda branches)
- ▶ Library of Sanctuary Award 2022
- ▶ Increased Library Services opening hours i.e. 6-day per week and late evenings in Dundalk & Drogheda branches.
- ▶ Library Housebound Service
- ▶ Achievement of Heritage Council's 'Museum Standards Programme for Ireland' for County Museum
- ▶ County Archives role in the Decade of Centenaries Programme 2013-2023
- ▶ Biodiversity Officer appointed
- ▶ Climate Action Team appointed
- ▶ Climate Action Plan 2024-2029
- ▶ Flood Relief Projects – Consultants appointed
- ▶ M1 Junction 16 Park & Share Scheme
- ▶ St Dominic's Bridge Active Travel Project, Drogheda
- ▶ Lu Festival of Light
- ▶ Brigid 1500 – Louth Birthplace of Brigid Festival
- ▶ 'Sea Louth' Scenic Seafood Trail
- ▶ Night Time Economy Adviser (Drogheda) appointed
- ▶ Local Economic Community Plan 2023-2029
- ▶ Humanitarian Response to the Ukrainian Crisis (Emergency Rest Centres/Community Response Forum/Medium to Long Term Accommodation)
- ▶ Completion of Strategic Workforce Plan
- ▶ Launch of online recruitment platform
- ▶ Staff Wellbeing Officer appointed
- ▶ Clanbrassil Street Rejuvenation, Dundalk
- ▶ Port Access Northern Cross Route – Phase 1
- ▶ Refurbishment of Drogheda Civic Offices, Fair Street
- ▶ Refurbishment of Obelisk Bridge
- ▶ Commencement of Rejuvenation of Bridge Street, Dundalk
- ▶ Planning consent submission for Westgate Vision, Drogheda
- ▶ Omeath Placemaking Public Realm Scheme
- ▶ Planning consent obtained for Carlingford Placemaking Scheme
- ▶ Tendering for Refurbishment of Ardee Castle
- ▶ Commencement of Narrow Water Bridge
- ▶ Carlingford to Newry Greenway
- ▶ Dunleer Town Centre First Plan
- ▶ Funding secured for new Drogheda Library, Dominican's Church
- ▶ VARCITIES 'The Still' project located at Dundalk Library Courtyard
- ▶ Destinations Towns – Wayfinding Project, Drogheda
- ▶ Programme of Playground Refurbishments and new Playgrounds
- ▶ Modernisation of Electoral Register – Most Accurate Register in the State (2023)



# 7. Organisation Structure



# 8. Operational Structure



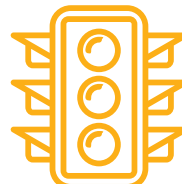
# 9. What We Do

Louth County Council, through its **813 staff**, delivers a range of infrastructure, social and economic services to the people and business of Louth. The Council is funded from Central Government,

as well as through commercial rates, local property tax and charges for certain services. With an **annual budget of circa €184m**, the Council provides the following services:



Housing provision and maintenance of social housing, affordable housing, Traveller accommodation and homeless services



Traffic management, parking and public lighting



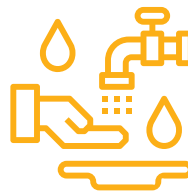
Road design, construction, maintenance and improvements, as well as road safety



Motor tax collection



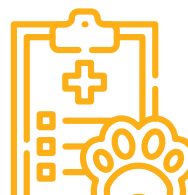
Urban and rural regeneration projects including Town Centre First



Rural water services including Group Water Schemes, well grants and monitoring of Domestic Wastewater Systems



Major infrastructure projects including flood defence schemes, Active Travel and Greenways & Blueways



Animal Control and Welfare



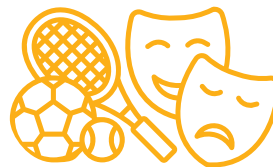
Land use, forward planning, development management and planning compliance, as well as Dangerous Structures and Derelict Sites



Local and community development programming, social inclusion and integration, in association with local development entities



Waste management & enforcement, as well as recycling



Support for arts, tourism and sports development



Promotion of Climate Action and Biodiversity



Libraries, museum, archives, heritage and conservation



Emergency services, including the Fire Service, Civil Defence, Major Emergency Management and water safety



Equality, ethics and access



Parks and recreational facilities



Coastal protection, management and maintenance of piers, harbours and beach amenities

# 10. Operating Environment

## Our People

We recognise that our staff are the key element in implementing the objectives of this Plan. Therefore, a highly skilled workforce supported by continuous learning & professional development and ongoing workforce planning will be required to deliver on the strategic objectives outlined in this Plan.

The people who work for Louth County Council are its core strength. Having opportunities to develop and achieve their potential are essential for the Council's continued success. We will create a workplace where staff are equipped to operate in an environment characterised by change and innovation. In order to do so we are fully committed to ensuring that our staff are enabled to continue to contribute to, and deliver on the objectives, and we will endeavour to future proof the organisation for ever changing and evolving requirements.

Performance Management & Development is a key people process which enables staff to make the best use of their skills, helps them to recognise how their role impacts on the success of the organisation and encourages them to play an active role in setting their work objectives for the coming year.

We are committed to providing a working environment where leadership, wellbeing, continuous improvement and engagement are core.

## Governance and Accountability

Increased emphasis on governance arrangements and the need to demonstrate transparency and accountability in the use of resources will be at the heart of our efforts to ensure the effective and efficient functioning of Louth County Council. The establishment of the National Oversight and Audit Commission (NOAC) and the application of National Performance Indicators are key measures in benchmarking the performance of the Council relative to other local authorities.

## Financial Management

This plan sets out ambitious objectives and outlines our commitment to growth, innovation, and continuous improvement. It is projected that the Council will spend prudently circa €1 billion in revenue expenditure throughout the lifetime of this Plan. In addition, more than €1.3 billion has been provided in the Capital Investment Programme 2025 – 2027. This ambitious financial undertaking will be underpinned by robust budget management practices and controls. The appropriate allocation of these financial resources will play a crucial role in ensuring that we achieve our ambitious objectives.

## Communication and Collaboration

An essential component in our strategic approach is effective communication. It is important to us to create understanding so that anyone who engages with Louth County Council recognises the value of the work that we do. Through active communications, we will outline a clear understanding of our vision, mission, values, objectives, services and achievements, which we anticipate will lead to higher levels of satisfaction, delivery and engagement. In order to achieve this, we will work collaboratively with our Elected Members, the LCDC, Community Safety Partnership, SPCs, PPN, Community and Voluntary Groups and other State Agencies.

## Cross-cutting Themes

Underpinning our strategic framework are a number of key cross-cutting principles and convictions that will reinforce everything we do in terms of delivery. These cross-cutting operating principles will be sustained throughout our supporting implementing programmes and represent approaches that will underpin each of our strategic objectives and inform our operating environment.

### Sustainable Development Goals

Fulfil our key role at local level in implementing the 17 Sustainable Development Goals through an inclusive and localised approach and to ensure our policies and strategies are proactively informed by Agenda 2030.

### Climate Action

Realise our obligations to act in a manner that supports and furthers our climate ambitions, with continuous and ongoing consideration across all our functions.

### Age Friendly

Continue to make Louth an Age Friendly County, with an Age Friendly approach embedded in the delivery of all our services.

### Digitalisation

Embrace and increase the roll out of the use of digital services and innovation with a view to affecting an efficient, positive and transformative impact on our service delivery.

### Public Sector Human Rights Duty

Uphold our commitment to eliminate discrimination, promote equality of opportunity and protect the human rights of our staff, customers, service users and everyone affected by our policies and plans.

### UN Convention on the Rights of People with a Disability

Commit to promote, protect and ensure the full and equal enjoyment of all human rights and fundamental freedoms by all persons with disabilities with the services we provide, including accessible services and accessibility of the built environment throughout the County.

# 11. Measuring Delivery

Progress on the Corporate Plan strategic objectives will be reported each year in the Annual Report and each month through the Chief Executive's Report to the Council.

The Corporate Plan aligns with national policy and strategies that will influence the work of the Council over the next five years. The strategic objectives outlined in this document must be monitored regularly and reviewed in order to ensure the citizens of the County experience the range of outputs which will arise by way of the implementation of this plan.

Baseline data contained in Appendix 2 provides high-level indicators that will be used to monitor the progress of the strategic objectives and will provide a means of measuring their effectiveness. Annual Service Delivery Plans and Schedules of Municipal Works are prepared at the start of each year and will translate the objectives of the Corporate Plan into more detailed supporting strategies and actions which will link with departmental activities.







Other performance measurement methods include ongoing review of NOAC performance indicators, public spending code reports, and the implementation of recommendations included in Local Government Audit Service reports, Audit reports and the Annual Financial Statement.

The strategic objectives of the plan are underpinned by corporate governance procedures and a risk management strategy which promote continuous improvement by way of periodic reviews of the Corporate Risk Register and Departmental Risk Registers.

# APPENDIX 1

## Elected Members

### ARDEE

					
<b>Dolores Minogue</b> <i>Fine Gael</i>	<b>Pearse McGeough</b> <i>Sinn Féin</i>	<b>John Sheridan</b> <i>Fianna Fáil</i>	<b>Jim Tenanty</b> <i>Non Party</i>	<b>Bernie Conlon</b> <i>Non Party</i>	<b>Rachel Kerley</b> <i>Fine Gael</i>





### DUNDALK CARLINGFORD

					
<b>Ciarán Fisher</b> <i>Non-Party</i>	<b>Seán Kelly</b> <i>Fianna Fáil</i>	<b>Fiona Mhic Conchoille</b> <i>Sinn Féin</i>	<b>John Reilly</b> <i>Fine Gael</i>	<b>Antóin Watters</b> <i>Sinn Féin</i>	<b>Andrea McKeivitt</b> <i>Fianna Fáil</i>

### DROGHEDA RURAL

			
<b>Eric Donovan</b> <i>Sinn Féin</i>	<b>Anne-Marie Ford</b> <i>Fine Gael</i>	<b>Michelle Hall</b> <i>The Labour Party</i>	<b>Declan Power</b> <i>Non Party</i>

### DUNDALK SOUTH

			
<b>Marianne Butler</b> <i>Green Party</i>	<b>Emma Coffey</b> <i>Fianna Fáil</i>	<b>Sionnainn McCann</b> <i>Sinn Féin</i>	<b>Kevin Meenan</b> <i>Sinn Féin</i>

### DROGHEDA URBAN

					
<b>James Byrne</b> <i>Fianna Fáil</i>	<b>Debbie McCole</b> <i>Sinn Féin</i>	<b>Kevin Callan</b> <i>Non-Party</i>	<b>Paddy McQuillan</b> <i>Non Party</i>	<b>Ejiro O'Hare Stratton</b> <i>Fine Gael</i>	<b>Pio Smith</b> <i>The Labour Party</i>

		
<b>Shane McGuinness</b> <i>Fianna Fáil</i>	<b>Robert Nash</b> <i>Fine Gael</i>	<b>Maeve Yore</b> <i>Non-Party</i>

# APPENDIX 2: SUPPORTING PROGRAMMES Organisational Development

## Community

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Community Support and Development</b>	1. Implement the actions from the Local Economic & Community Plan 2024-2029 through the LCDC	LCDC work programme	Tracking of LECP Implementation Plan	0%	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17
	2. Deliver on the Goals of the PPN	Healthy Ireland, Age Friendly, Local Enhancement Programme, Amenity Grants, Africa Day, Dormant Accounts Funding, Tidy Towns Support, Green Schools, Blue Flag & Green Coast, Spring Clean, Pride of Place, Local Area Prevention Network, Community Volunteers Programme.	No. of registered Groups with PPN	615	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17
	3. Manage & Deliver Social Inclusion functions of the Council	SICAP	Achieving KPI targets	0%	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17
	4. Deliver Rural Development Programme	LEADER	Targets in Local Development Strategy Achieved	0%	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17
	5. Maximise & deliver available community funding streams	Healthy Ireland, Age Friendly, Local Enhancement Programme, Amenity Grants, Africa Day, Dormant Accounts Funding, Tidy Towns Support, Green Schools, Blue Flag & Green Coast, Spring Clean, Pride of Place, Local Area Prevention Network, Community Volunteers Programme	Total funding secured per year	2023 income	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17
	6. Deliver for the youth of Louth	Comhairle na nÓg Programme	% of Schools engaged in Comhairle na nÓg	94.74	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17
	7. Co-ordinate Environmental Awareness Campaigns	Tidy Towns Support, Green Schools, Blue Flag & Green Coast, Spring Clean, Pride of Place, Community Volunteers Programme	% of Green Flag Schools	33	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
	8. Develop and implement County Play & Recreation Plan	Healthy Ireland, Age Friendly, Local Enhancement Programme, Amenity Grants, Africa Day, Dormant Accounts Funding, Tidy Towns Support, Green Schools, Blue Flag & Green Coast, Spring Clean, Pride of Place, Local Area Prevention Network, Community Volunteers Programme	% of Actions delivered	n/a	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17
<b>Integration</b>	Co-ordinate response to Ukraine Humanitarian crisis and Migrant Integration	National Migrant Strategy, Community Intigration Forum, INVOLVIM Interreg Project, County Migrant Strategy	No. of Clinics Held	87 Clinics in 2024	1, 2, 6	1, 4, 7, 8	3, 4, 8, 10, 16
<b>Community Safety</b>	1. Co-ordinate Community Safety Partnership	Community Safety Fund	Number of meetings held vs target	n/a	1, 3, 6	1, 4	3, 5, 10, 16
	2. Develop and Implement Local Community Safety Plan	Community Safety Fund	% of Actions delivered	n/a	1, 3, 6	1, 4	3, 5, 10, 16
<b>PEACEPLUS</b>	1. Co-ordinate PEACEPLUS Partnership 2. Deliver on Actions in PEACEPLUS Action Plan	PEACEPLUS	% of Actions delivered	n/a	1, 3, 4, 5, 6	1, 2, 4, 5, 6, 7, 8, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17

## Sports

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Sports Partnership &amp; Facilities</b>	Increase availability, quality and participation in Sports across the County	Sports Facilities and Operations Plans Sport Ireland Objectives, County Sports Plan, County Outdoor Recreation Plan, Agreed Annual Programmes with Development Officers of NGB's, Government, Sport Ireland and Louth County Council sports initiatives	<ul style="list-style-type: none"> <li>No. of Participants at LSP Projects</li> <li>Attendance at Sports Programmes</li> <li>Usage of Sports Facilities</li> <li>€s drawn down in Grants</li> </ul>	No. Participants, Attendance at Programmes, users of sports facilities, total sports grants drawn down	2, 3, 4, 5, 6,	1, 4, 6, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17

## Human Resources

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Human Resources</b>	88.667 mm 1. Ensuring that the organisation is adequately resourced and supported to deliver the required level of public services through proactive recruitment and retention activity	LCC Workforce Plan 2022 - 2026	Appointments made	159	6	8	5, 8, 16

Functional Area	88.667 mm	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
	2. Provision of training to ensure staff are safe and have the required qualifications in undertaking their work. This includes training staff to expand competence and capacity	LCC Workforce Plan 2022 - 2026	Numbers of staff trained Training courses held	<ul style="list-style-type: none"> <li>869</li> <li>146</li> </ul>	6	8	5, 8, 16
	3. Maintaining a stable working environment between management and employee representatives through positive industrial relations	LCC Workforce Plan 2022 - 2026	Attendance at Staff Wellbeing initiatives	618	6	8	5, 8, 16

## Health & Safety

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Health &amp; Safety</b>	Drive health and safety best practice through staff consultation, communication and proactive monitoring	Health & Safety Management System	Number of inspections & toolbox talks carried out vs target on an annual basis	416 scheduled inspections	2,3,4,6	8	3,5,8

## Corporate Services

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Communication</b>	1. Improve visibility and awareness of the Council by proactively promoting our role and our achievements in the delivery of our projects and services	Communication Strategy	Social media interaction & followers	X followers 11,100	1,2,4,6	1,2,4,5,7	8, 16
	2. Improve visibility and awareness of the Council by responding in a timely and efficient manner to media queries	Communication Strategy	Number of Press Releases per year	111	1,2,4,6	1,2,4,5,7	8, 16
	3. Improve visibility and awareness of the Council by developing new and innovative channels of communication, both internally and externally	Communication Strategy	New communication channels established	X Account established in 2010	1,2,4,6	1,2,4,5,7	8, 16
<b>Redress</b>	1. Ensure transparency is upheld and that all areas of Redress within the Council are complied with	<ul style="list-style-type: none"> <li>Freedom of Information Act 2014</li> <li>AIE Regulations</li> <li>Louth County Council Complaints Procedure</li> <li>Customer Charter</li> </ul>	Number of Internal Appeals received and dealt with	<ul style="list-style-type: none"> <li>FOI x 12</li> <li>Complaints x 9</li> <li>AIE x 2</li> </ul>	1,2,4,6	1,4,7	8, 16

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
	2. Continue to support a strong auditing system, risk control and corporate governance	<ul style="list-style-type: none"> <li>Freedom of Information Act 2014</li> <li>AIE Regulations</li> <li>Louth County Council Complaints Procedure</li> <li>Customer Charter</li> </ul>	<ul style="list-style-type: none"> <li>Annual training/awareness of staff within the council</li> </ul>	FOI x 6	1,2,4,6	1,4,7	8, 16
<b>Franchise &amp; Meetings Administration</b>	Support local democracy and the interests of the community by assisting the role of the elected representative and maintain an accurate and up to date register of electors	<ul style="list-style-type: none"> <li>Electoral Reform Act 2022 &amp; www.checktheregister.ie</li> <li>Customer Service Management System (CRM)</li> <li>Putting People First and Local Government Reform Act 2014</li> </ul>	<ul style="list-style-type: none"> <li>Number of citizens registered on the Rolling Electoral Register</li> <li>Statistics on information gathered on Electoral Register i.e. Eircodes, email address, phone number etc</li> </ul>	<ul style="list-style-type: none"> <li>Overall total registered 95061</li> <li>Eircode 96%</li> <li>DOB 98%</li> <li>PPSN 5%</li> </ul>	1,2,4,6	1,4,7	16, 5, 10

## Animal Control & Welfare

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Food Safety</b>	Smooth Transition to Department of Agriculture (DAFM) of food premises inspection and approvals	DAFM will ensure service continues and will fund and supervise same	The metric for 2025 will no longer be a case for Louth County Council, as full ownership of this passes to DAFM	100% inspection rate	1,4	2	15,16
<b>Control of Animals</b>	The service will continue with Pound functions in rehoming and reclaiming of dogs and wardens ensuring high dog licencing statistics and good animal control rehoming rates above 90%, dog licencing above 5,500	DRCD grant money to support the service	Annual statistical return to DRCD on all aspects of dog licencing and dog control	The final 2024 return to DRCD, metrics on all aspects of dog control and pound activity, will form baseline for 2025	2,4,5,6	1,2,5	15,16

## Sustainability

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Climate Action</b>	1. Implement Climate Action Plan	CARO	% of Actions delivered	0%	2,3,5,6	1,2,4,5,9	13
	2. Prepare for development of next Climate Action Plan	CARO	% of Plan complete	0%	2,3,5,6	1,2,4,5,9	13
	3. Implement Dundalk Decarbonising Zone	CARO	% of Actions delivered	0%	2,3,5,6	1,2,4,5,9	13

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Environmental &amp; Waste Regulation</b>	1. Implement best practise based on 'Circular Economy', Implement a Waste Action Plan for Louth County Council	National Waste Management Plan for a Circular Economy 2024-2030	RMCEI Performance	RMCEI 30% Moderate or Limited	4,5	4,5	3,6,12,15
	2. Improve performance against litter metrics	IBAL	IBAL Performance	IBAL Dundalk 39 IBLA Drogheda 24	4,5	4,5	3,6,12,15
	3. Ensure a high-quality environment through effective environmental enforcement activities	Environmental Protection Agency Act, 1992, Urban Waste Water Directive	RMCEI Performance	RMCEI 30% Moderate or Limited	4,5	4,5	3,6, 11, 12,15
	4. Ensure the protection of rivers and public waterways and use enforcement legislation where necessary to prevent pollution	Environmental Protection Agency Act, 1992, Urban Waste Water Directive	Natural Water Body Status Changes	No High ecological status water bodies	4,5	4,5	3,6, 11, 12,15
	5. Rural Water: perform roles of advisor, regulator and grant administrator to Group Water schemes and small private supplies	Rural Water Multi Annual Programme (MARWP)	Delivery of MARWP targets	New programme commencing in late 2024	2,4,5,6	1,2,3,4,5,6	3,6, 11,12
<b>Facilities and Energy Management</b>	1. Maximise Energy Efficiency Improvement beyond 50% by 2030	SEAI Pathfinder	Performance compared to glide-path	46%	3,5	5,8	7, 9, 13
	2. Reduce Carbon Output of the organisation by at least 51% by 2030	SEAI Pathfinder	Performance compared to glide-path	26%	3,5	5,8	7, 9, 13
	3. 1.9% Absolute energy use reduction year on year	SEAI Pathfinder	Performance compared to glide-path	2%	3,5	5,8	7, 9, 13
<b>Fleet</b>	1. Electrification of all small vehicles during the life of this plan move all large vehicles to more sustainable fuel through the lifetime of this plan	ZEVI	% of vehicles electrified per year	4% of Fleet Electrified	3,5	5,8	7,13
	2. Move all large vehicles to more sustainable fuel through the lifetime of this plan	ZEVI	Fossil fuel usage of fleet per year	0% HVO	3,5	5,8	7,13

# SUPPORTING PROGRAMMES

## Social Development

### Housing

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Housing Supply: Social &amp; Affordable Housing</b>	<ol style="list-style-type: none"> <li>Deliver new Social Housing units across the following programmes: Construction, Turnkey, Acquisition, Part V, Land Acquisition, Affordable Dwelling Purchase Schemes, Public Private Partnerships, Housing Assistance Payment, Rental Accommodation Scheme, Leasing (including Repair and Lease Scheme), and Buy and Renew Scheme</li> <li>Support Approved Housing Bodies to deliver social housing units and Cost Rental units across the following programmes: CALF, CAS, SLS and CREL</li> <li>Pursue opportunities for joint venture initiatives</li> </ol>	<ul style="list-style-type: none"> <li>Housing for All</li> <li>Housing Strategy</li> <li>Housing Delivery Action Plan</li> </ul>	<ul style="list-style-type: none"> <li>Achieving DHLGH targets i.e. no. of units delivered across the various mechanisms (social &amp; affordable) including HAP and RAS</li> <li>DHLGH Quarterly Returns</li> <li>NOAC service indicators</li> </ul>	<ul style="list-style-type: none"> <li>Currently exceeding DHLGH targets in social housing</li> <li>2,195 HAP clients (Oct 2024)</li> </ul>	1, 2, 3, 4, 5, 6	2, 3, 4, 5, 6, 8, 9	1, 3, 6, 7, 10, 11, 12
<b>Homeless Services</b>	<ol style="list-style-type: none"> <li>Implement the Homelessness Action Plan</li> <li>Continue the roll-out of the HAP Place-finder Service</li> <li>Continue to deliver Housing First in conjunction with our partners</li> <li>Pursue innovative solutions to address homelessness in the County</li> <li>Lead the Northeast Regional Homeless Forum and carry out the reporting responsibilities to the Department of Housing, Local Government and Heritage</li> </ol>	<ul style="list-style-type: none"> <li>Northeast Region Homelessness Action Plan</li> <li>Housing First National Implementation Plan</li> </ul>	<ul style="list-style-type: none"> <li>No. of entries and exits</li> <li>Tenancy Sustainment</li> <li>No. of Homeless HAP placements secured</li> <li>No. of Housing First Tenancies supported</li> <li>No. of Mortgage to Rent cases concluded</li> <li>No. of Tenant in Situ cases concluded</li> </ul>	<ul style="list-style-type: none"> <li>No. of HAP tenancies provided through the HAP place-finder service: 136</li> <li>No. of active Housing First tenancies: 35</li> </ul>	1, 2, 3, 4, 5, 6	1, 3, 4, 7, 8	1, 3, 6, 7, 10, 11, 17
<b>Addressing Vacancy: Refurbishment &amp; Maintenance</b>	<ol style="list-style-type: none"> <li>Maximise availability and utilisation of existing housing stock through inspection, repair and refurbishment</li> <li>Continue the delivery of the Energy Efficiency Retrofit Programme (EERP)</li> <li>Ensure private rental properties meet the required standards</li> </ol>	<ul style="list-style-type: none"> <li>Housing for All</li> <li>Maintenance Programme</li> <li>Voids/Re-let Programme</li> <li>Inspection of Rental Properties Programme</li> </ul>	<ul style="list-style-type: none"> <li>No. of maintenance repairs.</li> <li>No. of local authority houses vacant.</li> <li>Average re-letting time.</li> <li>No. of units in receipt of EERP.</li> <li>No. of stock condition surveys.</li> <li>No of private units inspected in line with target.</li> </ul>	<ul style="list-style-type: none"> <li>5,408 housing repairs carried out.</li> <li>205 units received EERP works.</li> <li>567 private rented properties inspected.</li> </ul>	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8	1, 3, 6, 7, 10, 11
<b>Traveller Accomodation</b>	Support members of the Travelling community to access social housing supports	Traveller Accommodation Programme (TAP) for County Louth	<ul style="list-style-type: none"> <li>No. Traveller specific units delivered under the TAP 2025 - 2029</li> </ul>	<ul style="list-style-type: none"> <li>TAP 2019 - 2024 target: 55.</li> <li>Delivered: 82 (149% delivery as a percentage).</li> </ul>	1, 2, 3, 4, 5, 6	1, 3, 4, 5, 6, 8	1, 3, 6, 7, 10, 11, 12

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Provide Suitable, Accessible Housing</b>	<ol style="list-style-type: none"> <li>1. Provision of housing support to persons with a disability</li> <li>2. Deliver and adapt appropriate housing for disabled persons and provide grant funding</li> <li>3. Review housing options to meet the needs of a changing and aging demographic</li> </ol>	<ul style="list-style-type: none"> <li>• National Housing Strategy for Disabled People</li> <li>• Local Housing Strategy for Disabled people for County Louth</li> <li>• Louth Housing and Disability Steering Group</li> <li>• Age Friendly Programme</li> </ul>	<ul style="list-style-type: none"> <li>• No. of disabled persons grants paid (e.g. HAG, MAG)</li> <li>• No. of Council properties adapted</li> <li>• Achieve targets as set out in national and local strategies</li> <li>• No./% units delivered for over 55s</li> </ul>	No. of allocations to persons with a disability and percentage: 161 and 18%	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 5, 6, 7, 8,	1, 3, 6, 7, 10, 11
<b>Tenancy Engagement &amp; Customer Support</b>	<ol style="list-style-type: none"> <li>1. Provide eligible persons with access to social housing supports, engage with and support existing tenants</li> <li>2. Provide support to, and engage with, new and existing tenants and residents' committees/associations</li> <li>3. Support eligible persons to access Local Authority Home Loans</li> </ol>	<ul style="list-style-type: none"> <li>• Social Housing Assessment Regulations</li> <li>• Louth County Council Allocations Scheme</li> <li>• Anti-Social Behaviour Strategy</li> <li>• Tenants Handbook</li> </ul>	<ul style="list-style-type: none"> <li>• No. of allocations to social houses</li> <li>• Housing applications processed within set timeframes</li> <li>• Annual housing needs assessment undertaken in accordance with guidelines</li> <li>• No. of Home Loans issued</li> </ul>	<ul style="list-style-type: none"> <li>• 402 allocations</li> <li>• Annual housing needs assessment (1 per annum) completed within the permitted timeframe</li> <li>• 74 loans approved</li> </ul>	1, 2, 3, 4, 5, 6	1, 2, 3, 4, 7, 8,	1, 3, 6, 7, 10, 11

## Cultural Services

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Library Service</b>	<ol style="list-style-type: none"> <li>1. Implement the actions in 'The Library is the Place' The National Public Library Strategy 2023 – 2027 - People; Spaces; Connections including:</li> <li>2. Continue to ensure that reading and literacy is at the heart of all we do</li> <li>3. Continue to increase visitor &amp; membership figures</li> <li>4. Progress capital redevelopment of former Dominican Church into a statement, visionary new library for Drogheda</li> <li>5. Support lifelong learning through continued investment in collections</li> <li>6. Progress procurement of a new 'Library in the Community' vehicle</li> <li>7. Work with LGMA &amp; stakeholders in order continue to develop the 3 national strategic initiatives i.e. Right to Read, Healthy Ireland at your Library, and Skills for Life</li> <li>8. Support Sustainable Development Goals and Climate Action Plan by ensuring library buildings and fleet support local authority climate action plan including energy efficiency and sustainability targets</li> <li>9. Ensure outreach programme has a reach to all sections of our community both young and old</li> </ol>	<ul style="list-style-type: none"> <li>• National Public Library Strategy</li> <li>• LGMA</li> <li>• DRCD</li> </ul>	<ul style="list-style-type: none"> <li>• NOAC KPIs:</li> <li>• No. of visits to libraries per head of population for the local authority area per the 2022 Census</li> <li>• No. of items issued to library borrowers in the year</li> <li>• Library active members per head of population</li> <li>• No. of registered library members in the year</li> <li>• Annual per capita expenditure on collections over the period</li> </ul>	<ul style="list-style-type: none"> <li>• No. of visits to libraries per head of population for the local authority area per the 2022 Census 1.68</li> <li>• No. of items issued to library borrowers in the year: 295875</li> <li>• Library active members per head of population: 20934</li> <li>• No. of registered library members in the year: 17062</li> <li>• No. of visits to its libraries from 1/1/2023 to 31/12/2023 per automatic counters if used: 235341</li> <li>• Annual per capita expenditure on collections over the period 1/01/2023 to 31/12/2023: €1.19</li> </ul>	1, 2, 3, 4, 5, 6	1, 2, 4, 5, 6, 7, 8, 9	1, 3, 4, 5, 10, 11, 13, 16, 17

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Arts Service</b>	<ol style="list-style-type: none"> <li>Continue to develop and enhance the Arts Service which supports a vibrant arts infrastructure in the County and wider region</li> <li>Promote a society which values the arts and recognises their positive contribution to individuals and communities</li> </ol>	<ul style="list-style-type: none"> <li>Louth Arts Development Plan</li> <li>Louth Culture and Creativity Plan</li> </ul>	<ul style="list-style-type: none"> <li>No. of grants and bursary awards</li> <li>No. of artists and organisations supported in projects</li> <li>No. of members of the public attending arts programmes and events</li> <li>No. of artists supported on training programmes and residencies</li> <li>No. of followers and impressions on social media</li> </ul>	Review figures from previous years and look for areas for change or development based on need	1, 2, 3, 4, 5, 6	1, 2, 4, 5, 7, 8	1, 3, 4, 5, 10, 11, 13, 16, 17
<b>Archives Service</b>	<ol style="list-style-type: none"> <li>Manage the identification, preservation and availability of the County's public and private archives</li> <li>Identify those archives which constitute a unique and valuable source of information</li> <li>Permanently preserve archives under optimum conditions</li> <li>Provide access to collections</li> </ol>	<ul style="list-style-type: none"> <li>Archives Service Implementation Plan</li> </ul>	<ul style="list-style-type: none"> <li>Quantity of Archives transferred to the service</li> <li>Volume of Archives that receive conservation or related treatment</li> <li>Provision of vital environmental conditions</li> <li>Number of collections available</li> </ul>	Reporting to commence	1, 2, 3, 4, 5, 6	1, 2, 4, 5, 7, 8	1, 3, 4, 5, 10, 11, 13, 16, 17
<b>County Museum</b>	<ol style="list-style-type: none"> <li>Development of a Memory Bank for County Louth through the services and work carried out by both the County Archives and County Museum in presenting to future generations the nature of life as experienced by their predecessors</li> <li>The County Museum will continue to collect, conserve and curate items in its possession, whilst also providing an outreach programme to schools and the community</li> </ol>	<ul style="list-style-type: none"> <li>Heritage Council's Community Grants Scheme</li> <li>Regional and Local Museums' Fund</li> <li>Failte Ireland's Tain Trail Project</li> <li>Heritage Council's Museum Standards Programme for Ireland</li> </ul>	<ul style="list-style-type: none"> <li>Number of visitors to Museum</li> <li>Number of events, exhibitions and lectures</li> <li>Upgrade to gallery area to enhance visitor experience</li> </ul>	Reporting to commence	1, 2, 3, 4, 5, 6	1, 2, 4, 5, 7, 8	1, 3, 4, 5, 10, 11, 13, 16, 17

## SUPPORTING PROGRAMMES

# Placemaking & Physical Development

### Physical Development

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values	Strategic Objectives	Sustainable Development Goals
<b>Flood Defence &amp; Coastal Erosion</b>	<ol style="list-style-type: none"> <li>Continue to plan and deliver key flood defence projects, in association with the OPW so as to provide protection measures to communities and business at risk from significant flood events</li> </ol>	<ul style="list-style-type: none"> <li>OPW 'CFRAM' Programme</li> <li>S.I. No. 122/2010 - European Communities (Assessment and Management of Flood Risks) Regulations 2010</li> <li>National Development Plan 2021-2030</li> <li>Climate Action Plan 2024</li> <li>Louth County Council Development Plan 2021-2027</li> <li>Louth Climate Action Plan</li> <li>Irish Coastal Protection Strategy Study</li> <li>Louth Coastal Erosion Study (2016)</li> <li>Drogheda &amp; Baltray - Flood Risk Management Plan for the Boyne River Basin (UOM07)</li> <li>Dundalk &amp; Carlingford &amp; Greenore - Flood Risk Management Plan for the Neagh Bann River Basin (UOM06)</li> </ul>	<ul style="list-style-type: none"> <li>Progression of Flood projects listed in 3 Year Capital Programme through OPW Stage approvals</li> <li>Number of properties protected</li> </ul>	Each Project at Stage 1 CFRAM Objective	3, 4, 5, 6	2, 3, 4, 5, 6	1,8,9,11,13,14

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values	Strategic Objectives	Sustainable Development Goals
	2. Continue to plan and deliver OPW Minor works schemes to provide for new flood defence works and coastal erosion protection to properties at risk	<ul style="list-style-type: none"> <li>OPW 'CFRAM' Programme</li> <li>S.I. No. 122/2010 - European Communities (Assessment and Management of Flood Risks) Regulations 2010</li> <li>Climate Action Plan 2024</li> <li>Louth County Council Development Plan 2021-2027</li> <li>Louth Climate Action Plan</li> <li>Irish Coastal Protection Strategy Study</li> <li>Louth Coastal Erosion Study (2016)</li> <li>Report of the Inter-Departmental Group on National Coastal Change Management Strategy</li> </ul>	Number of schemes constructed	Current Projects at Planning Consent Stage	3, 4, 5, 6	2, 3, 4, 5, 6	1,8,9,11,13,14
<b>Road &amp; Greenway Projects</b>	1. Continue to plan and deliver key transportation infrastructure that sustains mobility, safety, access and facilitates sustainable growth in County Louth and enhances its position along the M1 Economic corridor	<ul style="list-style-type: none"> <li>Transport Infrastructure Ireland (TII) Programme of Works</li> <li>National Transport Authority (NTA) Programme of Works</li> <li>Department of Transport (DoT) Programme of Works</li> <li>Louth County Council Development Plan 2021-2027</li> <li>Local Transport Plan Dundalk</li> <li>Louth Climate Action Plan</li> <li>National Climate Action Plan</li> <li>TII Strategy of National Roads 2040</li> <li>National Development Plan 2030</li> </ul>	<ul style="list-style-type: none"> <li>Progression of transportation projects as listed in 3 Year Capital Programme through respective approval Gateways</li> <li>Number of projects delivered</li> </ul>	Current Gateway approval point for each Project	3, 4, 5, 6	2, 3, 4, 5, 6, 9	8,9,11
	2. Continue to plan and delivery key cycling and walking greenway networks that sustains mobility, safety, access and facilities sustainable growth and tourism in County Louth	<ul style="list-style-type: none"> <li>Transport Infrastructure Ireland (TII) Programme of Works</li> <li>Department of Transport (DoT) Programme of Works</li> <li>Louth County Council Development Plan 2021-2027</li> <li>Local Transport Plan Drogheda</li> <li>Local Transport Plan Dundalk</li> <li>Louth Climate Action Plan</li> <li>National Climate Action Plan</li> <li>TII National Cycle Network Strategy</li> <li>NTA Local Cycle Connects Strategy (Draft)</li> </ul>	<ul style="list-style-type: none"> <li>Progression of projects as listed in 3 Year Capital Programme through respective approval Gateways</li> <li>Number of projects delivered</li> </ul>	Current Gateway approval point for each project	3, 4, 5, 6	2, 4, 5, 6, 9	3, 9, 11

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values	Strategic Objectives	Sustainable Development Goals
<b>Active Travel &amp; Sustainable Transport</b>	In collaboration with key transport stakeholders and agencies, continue to plan and deliver key projects that aim to promote and support the use of sustainable transport alternatives, including walking, cycling and public transport	<ul style="list-style-type: none"> <li>Transport Infrastructure Ireland (TII)</li> <li>National Transport Authority (NTA)</li> <li>Department of Transport (DoT)</li> <li>Safe Routes to School Programme</li> <li>Local Transport Plan Dundalk</li> <li>Local Transport Plan Drogheda</li> <li>Louth Climate Action Plan</li> <li>National Climate Action Plan</li> <li>TII National Cycle Network Strategy</li> <li>National Development Plan</li> </ul>	<ul style="list-style-type: none"> <li>Progression of projects as listed in 3 Year Capital Programme through respective approval Gateways</li> <li>Number of projects completed</li> <li>Census Data on Transport Modal Shift for the County</li> </ul>	<ul style="list-style-type: none"> <li>Current Gateway approval point for each Project</li> <li>Current Census Data on Modal Shift (Dec. 2023 Quarterly Report)</li> </ul>	3, 4, 5, 6	2, 3, 4, 5, 6	8, 9, 11, 13

## Public Realm

Functional Area	Performance Goals	Supporting Programme	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Urban Regeneration</b>	Develop and deliver projects that facilitate the creation of vibrant, sustainable communities and the rejuvenation of urban town centres	<ul style="list-style-type: none"> <li>Urban Regeneration Development Fund (URDF)</li> <li>THRIVE Funding Programme</li> <li>National Development Plan</li> <li>Louth County Development Plan</li> </ul>	<ul style="list-style-type: none"> <li>No. of approved projects</li> <li>Progression of projects as listed in 3 Year Capital Programme through respective approval Gateways</li> </ul>	<ul style="list-style-type: none"> <li>Current number of approved projects</li> <li>Current Gateway approval point for each Project</li> </ul>	2, 3, 4, 5, 6	4, 5, 6, 7, 8	3, 11, 9, 10
<b>Rural Regeneration</b>	Develop and deliver a range of projects that meet the needs of differentiated rural areas, engaging with communities to maximise opportunities and to create desirable places for people to live, work and play	<ul style="list-style-type: none"> <li>Rural Regeneration Development Fund (RRDF)</li> <li>Town and Village (T&amp;V)</li> <li>Outdoor Recreational Infrastructure Scheme (ORIS)</li> <li>Ceantair Laga Árd-Riachtanais (CLÁR)</li> <li>Louth County Development Plan</li> <li>Project Ireland 2040</li> <li>Our Rural Future</li> </ul>	<ul style="list-style-type: none"> <li>No. of approved projects</li> <li>Progression of projects as listed in 3 Year Capital Programme through respective approval Gateways</li> </ul>	<ul style="list-style-type: none"> <li>Current number of approved projects</li> <li>Current Gateway approval point for each Project</li> </ul>	2, 3, 4, 5, 6	4, 5, 6, 7	3, 11, 9, 10
<b>Play Facilities</b>	<ol style="list-style-type: none"> <li>Create an effective County-wide play infrastructure through collaborative universal design which enhances and responds to needs of children and young people and delivering inclusive opportunities for play for all</li> <li>Increase opportunities for play for older children/ teenagers</li> </ol>	<ul style="list-style-type: none"> <li>Town and Village (T&amp;V)</li> <li>Community Recognition Fund (CRF)</li> <li>Our Rural Future</li> </ul>	<ul style="list-style-type: none"> <li>No. of approved projects</li> <li>Progression of projects as listed in 3 Year Capital Programme through respective approval Gateways</li> <li>No. of play facilities provided</li> </ul>	<ul style="list-style-type: none"> <li>Current number of approved projects</li> <li>Current stage for each Project</li> </ul>	2, 3, 4, 5, 6	4, 5, 6, 7	3, 11, 9, 10

Functional Area	Performance Goals	Supporting Programme	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Rural Capital Delivery Team</b>	<ol style="list-style-type: none"> <li>1. Delivery of sustainable, accessible and community led projects</li> <li>2. Increase engagement with local communities through animation and communication</li> <li>3. Ensure the pursuit of all funding opportunities to revitalise town centres</li> </ol>	<ul style="list-style-type: none"> <li>• Town and Village (T &amp; V)</li> <li>• Community Recognition Fund (CRF)</li> <li>• Ceantair Laga Árd-Riachtanais (CLÁR)</li> <li>• Town Centre First</li> <li>• RRDF</li> <li>• Project Ireland 2040</li> <li>• Our Rural Future</li> </ul>	<ul style="list-style-type: none"> <li>• No. of approved projects</li> <li>• No of projects delivered</li> </ul>	<ul style="list-style-type: none"> <li>• Current number of approved projects</li> <li>• Current stage for each Project</li> </ul>	2, 3, 4, 5, 6	4, 5, 6, 7	3, 11, 9, 10

## Town Centre First

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Town Centre First</b>	<ol style="list-style-type: none"> <li>1. To work with communities to initiate and set up community-based Town Teams</li> <li>2. Engage with all elements of the community ensuring all groups are included</li> <li>3. Deliver community driven Town Centre First Plans that assist in creating thriving and resilient town centres</li> <li>4. Assist towns in applying for funding and delivering capital projects in their rural areas</li> <li>5. Create a pipeline of community driven projects throughout the County</li> </ol>	<ul style="list-style-type: none"> <li>• Town Centre First Policy</li> <li>• Project Ireland 2040</li> <li>• Our Rural Future</li> <li>• Town and Village Renewal</li> <li>• Rural Regeneration Development Fund</li> </ul>	<ul style="list-style-type: none"> <li>• Number of Local Authority and Community led funding applications</li> <li>• No. of approved projects</li> <li>• No. of TCF Plans developed</li> </ul>	<ul style="list-style-type: none"> <li>• No. of TCF Plans</li> <li>• No. of TCF Town Teams established</li> <li>• Current number of approved projects</li> <li>• Current stage for each Project</li> </ul>	1, 2, 3, 4, 5, 6	4, 5, 6, 8	3, 9, 10, 11, 13,
<b>Vacant Homes</b>	<ol style="list-style-type: none"> <li>1. To actively promote and lead the uptake within the local authority area of various initiatives, schemes and funding programmes to address vacancy and bring vacant properties into residential use</li> <li>2. To collect, monitor and assess vacancy data locally and use that data to encourage activation of properties</li> <li>3. Co-ordinate and engage with local authority multidisciplinary teams to assist in bringing vacant properties into productive use</li> </ol>	<ul style="list-style-type: none"> <li>• Housing for All</li> <li>• Croi Conaithe</li> <li>• URDF Call 3</li> <li>• Vacant Homes Action Plan</li> <li>• Vacant Homes Survey</li> <li>• CPO Activation Programme</li> <li>• Town Centre First</li> </ul>	<ul style="list-style-type: none"> <li>• No. of properties on Vacant Homes Survey</li> <li>• No. of engagements with owners</li> <li>• No of properties brough back into use</li> <li>• Number of properties acquired</li> </ul>	<ul style="list-style-type: none"> <li>• No. of property owner engaged with</li> <li>• No. for properties retuned to productive use</li> </ul>	1,2,3,4,5,6	3,4,5,6,8	3,7,9,10,11,13

## Roads & Local Services

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)	
<b>Maintenance, Upgrade &amp; Management of a Safe Road Network</b>	1. Deliver a multiannual Road Works Programme for Regional and Local Roads	<ul style="list-style-type: none"> <li>Multiannual Road Restoration Programme</li> <li>Annual Road Works Programme</li> <li>DoT Memorandum on Grants 2024</li> </ul>		<ul style="list-style-type: none"> <li>Pavement Survey Condition Surveys (PSCI) for Regional &amp; Local Roads</li> <li>Completion of Annual Road Works Programme</li> </ul>	<ul style="list-style-type: none"> <li>NOAC P1 R1 – R3</li> <li>Extent of Works Programme completed &amp; grants secured</li> </ul>	2,3,5	1,2,6	3, 8, 9, 11, 13, 16
	2. Deliver a national road maintenance and repair plan in conjunction with TII	<ul style="list-style-type: none"> <li>Annual Road Works Programme</li> </ul>		<ul style="list-style-type: none"> <li>PARR and HD28 and HD15/17 scheme design and implementation with TII</li> </ul>	<ul style="list-style-type: none"> <li>NOAC P1 R1 – R3</li> <li>Extent of Works Programme completed &amp; grants secured</li> </ul>	2,3,5	1,2,6	3, 8, 9, 11, 13, 16
	3. Ensure a multiannual programme for bridge rehabilitation works, prioritise on infrastructure that is vulnerable to failure	<ul style="list-style-type: none"> <li>Annual Road Works Programme</li> <li>DoT Memorandum on Grants 2024</li> </ul>		<ul style="list-style-type: none"> <li>Percentages of Bridges Surveyed</li> </ul>	<ul style="list-style-type: none"> <li>% of bridges surveyed</li> <li>No. of bridges subject to works</li> </ul>	2,3,5	1,2,6	3, 8, 9, 11, 13, 16
	4. Operate an effective Road Licensing system	<ul style="list-style-type: none"> <li>Service Level Agreement - Road Management Office (RMO)</li> </ul>		<ul style="list-style-type: none"> <li>No. of Road Opening Applications processed</li> </ul>	940 no. of RoL Applications	2,3,5	1,2,6	3, 8, 9, 11, 13, 16
	5. Develop strategy on EV charging infrastructure and implement EV charging infrastructure in public spaces in the County	<ul style="list-style-type: none"> <li>National EV Charging National Strategy (ZEVI)</li> </ul>		<ul style="list-style-type: none"> <li>EV Strategy produced 2024-2029 and no. of EV infrastructure provided</li> </ul>	3 LCC provided EV Charging Points	2,3,5	1,2,6	3, 8, 9, 11, 13, 16
	6. Increase productive use of low energy materials, reclaimed, recycled reused in road and footpath construction eg RAP, warm mixes, recycled aggregates	<ul style="list-style-type: none"> <li>National and Local Climate Action Plans 2024-26</li> <li>DoT Circulars on Green Procurement</li> </ul>		<ul style="list-style-type: none"> <li>Percentage of RAP and Warm mixes deployed in Louth's Roads Programme</li> </ul>	10% RAP and 5% warm mixes	2,3,5	1,2,6	3, 8, 9, 11, 13, 16
	7. Upgrade the public lighting network to LED	<ul style="list-style-type: none"> <li>Public Lighting Energy Efficiency Project (PLEEP)</li> </ul>		<ul style="list-style-type: none"> <li>% LED of PL network</li> </ul>	60% LED (total PL 14,258)	2,3,5	1,2,6	3, 8, 9, 11, 13, 16

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)	
<b>Road Safety</b>	1. To translate the ambition of the National Road Safety Strategy (RSA Zero Fifty) to local level with a view to reduce road accidents, fatalities and injuries	<ul style="list-style-type: none"> <li>LCC Road Safety Strategy</li> <li>RSA Road Safety Strategy 2030</li> <li>Annual Low-Cost Safety Plan and Traffic Calming measures</li> </ul>		<ul style="list-style-type: none"> <li>No. of annual road traffic accidents</li> </ul>	As per AGS/RSA statistics	1,2,3,5,6,	1, 5, 6	3,9, 11, 15, 16
	2. To implement the recommendations of the National Review of Speed Limits in respect of new default speed limits	<ul style="list-style-type: none"> <li>LCC Special Speed Limit Byelaws</li> <li>National Review of Speed Limits</li> </ul>		<ul style="list-style-type: none"> <li>Special Speed Limit Byelaws reviewed and adopted byelaws</li> </ul>	Rural Local Roads Speed Review complete	1,2,3,5,6,	1, 5, 6	3,9, 11, 15, 16
	3. Promote road safety implementation with the Council's partners HSE, TII, AGS, DoT and Elected Members	<ul style="list-style-type: none"> <li>LCC Road Safety Strategy</li> <li>RSA Road Safety Strategy 2030</li> </ul>		<ul style="list-style-type: none"> <li>'Road Safety Together' (RSWTG) meetings &amp; Collision Prevention meetings</li> <li>No. of actions within Road Safety Strategy implemented</li> </ul>	<ul style="list-style-type: none"> <li>3 no. meetings per annum</li> <li>New strategy to be developed for period 2025-2027</li> </ul>	1,2,3,5,6,	1, 5, 6	3,9, 11, 15, 16
	4. Maximise the number of road safety engineering interventions carried out annually in order to reduce road traffic collisions	<ul style="list-style-type: none"> <li>Annual Road Works Programme</li> <li>DoT Memorandum on Grants 2024</li> </ul>		<ul style="list-style-type: none"> <li>Annual Road Works Programme</li> <li>DoT Memorandum on Grants 2024</li> </ul>	<ul style="list-style-type: none"> <li>Circa 15 engineering interventions per annum</li> <li>Circa 30 no. traffic analysis per annum</li> </ul>	1,2,3,5,6,	1, 5, 6	3,9, 11, 15, 16
<b>Severe Weather Response</b>	1. To continue to strengthen our ability to provide an effective response to severe weather events, both in terms of preparedness and recovery, so as to minimise the impact on local communities	<ul style="list-style-type: none"> <li>LCC Major Emergency Plan</li> <li>National Major Emergency Framework</li> <li>LCC Severe Weather Plan</li> <li>Met Eireann Weather Alert</li> <li>National Directorate for Fire &amp; Major Emergency</li> </ul>		<ul style="list-style-type: none"> <li>No. of Severe Weather Events responded to</li> </ul>	14 named storms as per Met Eireann warning system	2,5,6	1, 5, 6, 10	3,9,11, 13, 15, 16
	2. To deliver the annual Winter Maintenance Programme	<ul style="list-style-type: none"> <li>LCC Winter Maintenance Pan 2024/2025</li> </ul>		<ul style="list-style-type: none"> <li>Extent of road network treated</li> <li>No. of 'call outs' per winter season</li> </ul>	452 kms Circa 80	2,3,5	1,6	3, 9, 11, 12, 13, 15
<b>Parks, Beaches &amp; Public Realm</b>	1. To provide the highest standard in the maintenance of our public parks and beaches and ensure they are excellent amenities for all to enjoy	<ul style="list-style-type: none"> <li>Annual Budget</li> <li>Parks Section Works Programme</li> <li>Green Flag Accreditation</li> <li>Blue Flag Accreditation</li> </ul>		<ul style="list-style-type: none"> <li>No. of parks with Green Flag status</li> <li>No. of Beeches with Blue Flag status</li> <li>No of Beeches with Green Coast Flag status</li> </ul>	<ul style="list-style-type: none"> <li>Five</li> <li>Five</li> <li>One</li> </ul>	2,5,6	1,4,5,6,10	3, 6, 11, 12, 15
	2. To maintain our public realm and streetscapes to a high standard of cleanliness and presentation	<ul style="list-style-type: none"> <li>Annual Budget</li> <li>IBAL Litter League</li> <li>LCC Litter Management Plan</li> </ul>		<ul style="list-style-type: none"> <li>No. of bins serviced on a regular basis</li> <li>Kilometers of roadside swept per annum</li> <li>Extent of areas kept litter free</li> </ul>	<ul style="list-style-type: none"> <li>610</li> <li>80,000 km</li> <li>IBAL Results</li> </ul>	2,3,5,6	1,4,5,6,10	3, 6, 11, 12, 15

# SUPPORTING PROGRAMMES

## Strategic Economic Development

### Local Enterprise Office (LEO)

Functional Area	Performance Goals	Supporting Programme	Measurement Methodology	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Enabling Entrepreneurship</b>	<ol style="list-style-type: none"> <li>Promote and support the establishment of new businesses</li> <li>Provide accessible information and resources for aspiring entrepreneurs</li> <li>Offer training programmes to develop entrepreneurial skills</li> <li>Facilitate networking opportunities to connect entrepreneurs with mentors and peers</li> </ol>	<ul style="list-style-type: none"> <li>Local Economic &amp; Community Plan 2024-2029</li> <li>Local Enterprise Office SLA with Enterprise Ireland</li> <li>Local Enterprise Development Plan</li> </ul>	<ul style="list-style-type: none"> <li>Achieving EI targets and metrics</li> <li>Entrepreneurship training participation numbers</li> <li>Networking Events Feedback</li> </ul>	2, 3	2	8, 9, 11
<b>Offering Business Advice</b>	<ol style="list-style-type: none"> <li>Deliver expert guidance to help businesses navigate challenges and seize opportunities</li> <li>Provide one-on-one mentoring sessions tailored to individual business needs</li> <li>Organise workshops and seminars on topics such as financial management, marketing, and innovation</li> <li>Assist businesses in developing strategic plans for growth and sustainability</li> </ol>	<ul style="list-style-type: none"> <li>Local Economic &amp; Community Plan</li> <li>Local Enterprise Office SLA with Enterprise</li> <li>Local Enterprise Development Plan</li> </ul>	<ul style="list-style-type: none"> <li>Achieving EI targets and metrics</li> <li>Track pipeline of businesses going from advice or training to financial supports</li> <li>Track the total number of businesses receiving one-on-one mentoring or advisory services</li> </ul>	2, 3	2	8, 9, 11
<b>Providing Enterprise Supports</b>	<ol style="list-style-type: none"> <li>Offer financial and non-financial supports to enhance business capabilities</li> <li>Administer grants and funding programs to support business development</li> <li>Facilitate access to microfinance loans for eligible businesses</li> <li>Provide resources for digital transformation and innovation initiatives</li> </ol>	<ul style="list-style-type: none"> <li>Local Enterprise Office SLA with Enterprise</li> <li>Local Enterprise Development Plan</li> </ul>	<ul style="list-style-type: none"> <li>Meeting EI metrics</li> <li>Grant Uptake - Track the number and total value of grants disbursed</li> <li>Digital Transformation - Measure the adoption of digital tools among businesses receiving digitalisation supports</li> <li>Loan Approval Rates - Monitor the number of businesses successfully securing microfinance loans with LEO assistance</li> <li>Success Stories - Document case studies of businesses that significantly benefitted from LEO financial and non-financial supports</li> </ul>	2, 3	2	8, 9, 11

Functional Area	Performance Goals	Supporting Programme	Measurement Methodology	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Supporting Local Enterprise Development</b>	<ol style="list-style-type: none"> <li>1. Contribute to the economic vitality of local communities</li> <li>2. Collaborate with stakeholders to identify and address economic development opportunities</li> <li>3. Support sector-specific initiatives that align with regional strengths</li> <li>4. Promote sustainable business practices to ensure long-term economic health</li> </ol>	<ul style="list-style-type: none"> <li>Local Economic &amp; Community Plan</li> <li>Local Enterprise Office SLA with Enterprise</li> <li>Local Enterprise Development Plan</li> <li>North-East Regional Enterprise Plan</li> </ul>	<ul style="list-style-type: none"> <li>Job Creation - Measure the number of new jobs created by LEO-supported businesses</li> <li>Sector-Specific Initiative Participation - Track attendance and engagement levels in targeted sector initiatives</li> <li>Collaboration Projects - Count the number of joint projects with stakeholders</li> <li>Sustainability Metrics - Assess adoption of sustainable practices among supported businesses</li> </ul>	2, 3, 5	2	8, 9, 11

## Economic Development and Tourism

Functional Area	Performance Goals	Supporting Programme	Measurement Methodology	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Economic Development</b>	Generate economic growth and diversification of local and regional economies	Louth LECP 2024-2029.	Delivery of Council led economic actions as set out in Louth LECP 2024-2029	3	2, 9	8, 9, 11
<b>Tourism</b>	Collaborate with Failte Ireland and other state agencies together with local operators and communities to develop and promote our tourism offering	<ul style="list-style-type: none"> <li>Ancient Destination Experience Development Plan 2021-2026</li> <li>Boyne Valley Tourism strategy 2024-2030</li> <li>Boyne Valley Food Development strategy 2024-2028</li> <li>Carlingford Vision 2031</li> <li>Louth LECP 2024-2029</li> </ul>	<ul style="list-style-type: none"> <li>Preparation and delivery of Louth Tourism strategy 2025-2029</li> <li>Delivery of Louth element of Boyne Valley Tourism strategy 2024-2030</li> <li>Tourism related actions incorporated in Louth LECP 2024-2029</li> </ul>	3	2	8, 9, 11

# Planning

Functional Area	Performance Goals	Supporting Programme	Measurement Methodology	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
Development Management	1. Deliver effective and timely pre-planning	<ul style="list-style-type: none"> <li>Planning and Development Act and Regulations</li> <li>Development Management Guidelines for Planning Authorities</li> <li>Louth County Development Plan 2021-2027 as varied</li> <li>Relevant Section 28 Guidelines</li> </ul>	<ul style="list-style-type: none"> <li>Achieve four week turn around on all #S247 requests</li> <li>Mapping of all requests</li> <li>Records available for all meetings</li> </ul>	2, 4	1, 9	6, 8,11,13,14,15
	2. Ensure robust decision making on planning applications within statutory time frames	<ul style="list-style-type: none"> <li>Planning and Development Acts; Regional Economic and Spatial Strategy 2020-2032</li> <li>Louth County Development Plan 2021-2027 as varied</li> </ul>	<ul style="list-style-type: none"> <li>Meet statutory timeframes;</li> <li>Number of appeals upheld;</li> <li>Successfully defend any JR taken</li> </ul>	2, 4, 5	1	3, 6, 7, 11, 13, 14, 15
Land Activation	1. Implement effective land activation tools to address dereliction, vacancy and planning health and safety in public areas	<ul style="list-style-type: none"> <li>Planning and Development Act and Regulations</li> <li>Residential Zoned Land Tax provisions;</li> <li>Derelict Sites Act</li> <li>Local Government Sanitary Services Act 1964</li> </ul>	<ul style="list-style-type: none"> <li>Inspections</li> <li>Collection of relevant taxes</li> <li>Number of properties entered and removed from Derelict Sites Register, Number of Compulsory Purchase Order/Acquisitions</li> <li>Monitoring of vacancy rates within County</li> </ul>	3, 5	2, 9	3, 11, 13
	2. Ensure efficient management of all alleged unauthorised development	<ul style="list-style-type: none"> <li>Planning and Development Acts and Regulations</li> </ul>	<ul style="list-style-type: none"> <li>Number of cases received</li> <li>Number of warning and enforcement notices issued</li> <li>Resolution of unauthorised developments</li> </ul>	4	1	3, 6, 13, 15, 16
Forward Planning	1. Deliver population and economic growth in line with settlement hierachy	<ul style="list-style-type: none"> <li>National Planning Framework: Project Ireland 2040</li> <li>Regional Economic and Spatial Strategy 2020-2032</li> <li>Louth County Development Plan 2021-2027 as varied</li> </ul>	<ul style="list-style-type: none"> <li>Achieve core strategy targets</li> <li>Deliver on policy objectives in CDP</li> </ul>	5	2, 3, 4, 5, 6, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17
	2. Ensure delivery of necessary social and physical infrastructure to support new developments	<ul style="list-style-type: none"> <li>Planning and Development Act and Regulations</li> <li>Louth County Development Plan 2021-2027 as varied</li> <li>Development Contribution Schemes</li> </ul>	<ul style="list-style-type: none"> <li>Delivery of key infrastructure as identified in the Louth County Development Plan</li> <li>Engagement with service and utility providers</li> <li>Adequate availability of services as required</li> </ul>	2, 3, 5	2, 3, 4, 5, 6, 9	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17

## Fire Service and Building Control

Functional Area	Performance Goals	Supporting Programme	Measurement Methodology	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Fire Service Operations</b>	Deliver an efficient and effective Fire Fighting Service in Louth	<ul style="list-style-type: none"> <li>National Incident Command System</li> <li>Louth Fire Service Health and Safety Management System</li> <li>Fire Service National Training Guidance</li> <li>Standard Operating Guidelines</li> </ul>	<ul style="list-style-type: none"> <li>Mobilisation Time</li> <li>Attendance Time</li> <li>Cost of the Fire Service</li> </ul>	2	1, 4	3
<b>Fire Prevention</b>	1. Deliver a quality Fire Prevention Service in Louth	<ul style="list-style-type: none"> <li>Fire Services Acts 1981 and 2003</li> <li>Fire Safety in Places of Assembly (Ease of Escape) Regulations 1985</li> <li>Technical Guidance Documents</li> <li>Codes of Practice for Existing Building Fire Safety</li> </ul>	<ul style="list-style-type: none"> <li>Inspections Advice</li> <li>Enforcement</li> <li>Public Assembly Licensing</li> </ul>	2	4	3
	2. Implement Fire Safety Certification for New Developments	<ul style="list-style-type: none"> <li>Building Regulations Part B</li> <li>Building Control Regulations</li> <li>Technical Guidance Document B</li> <li>Irish and EN Standards</li> </ul>	<ul style="list-style-type: none"> <li>Number of Applications processed</li> <li>Time to process</li> <li>Inspections</li> <li>Statutory Deadlines</li> </ul>	2	4	3
<b>Building Control</b>	1. Implement Disabled Access Certification for New Developments	<ul style="list-style-type: none"> <li>Building Regulations</li> <li>Building Control Regulations</li> <li>Technical Guidance Document M</li> <li>Irish and EN Standards</li> </ul>	<ul style="list-style-type: none"> <li>Number of Applications processed</li> <li>Time to process</li> <li>Inspections</li> </ul>	2, 6	4	3, 10
	2. Enforce Building Regulations	<ul style="list-style-type: none"> <li>Building Regulations</li> <li>Building Control Regulations</li> <li>Technical Guidance Documents A to M</li> <li>Commencement Notices</li> <li>Certificates of Compliance on Completion</li> <li>Building Energy Rating Certificates</li> </ul>	<ul style="list-style-type: none"> <li>Inspections</li> <li>Enforcement</li> <li>Statutory Deadlines</li> </ul>	2, 5	1	3

# SUPPORTING PROGRAMMES

## Support Services

### Finance Department

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values (see pg 7)	Strategic Objectives (see pg 9)	Sustainable Development Goals (see pg 92)
<b>Financial Governance</b>	<ol style="list-style-type: none"> <li>To ensure we continue to work within a strong Corporate Governance Framework, encompassing stringent audit, financial controls, procurement and risk management</li> <li>Enhance our financial systems to ensure continuing compliance with our ever-increasing obligations</li> </ol>	<ul style="list-style-type: none"> <li>Annual Local Government Audit</li> <li>Internal Audit</li> <li>LCC Procurement Policy</li> </ul>	Outcomes from both internal and external audits	Improvements recommended in 2023 audit reports implemented	4	1	16
<b>Accounts Receivable</b>	<ol style="list-style-type: none"> <li>To maximise the income collection rates for the local authority over all income departments while working with the citizens and businesses within the County taking account of the overall economy</li> <li>To continue with incentive schemes to assist new customers and support existing customers in the County</li> <li>Maximise the number the number of ways the customer can interact with us through the development of ICT systems</li> </ol>	<ul style="list-style-type: none"> <li>Income Collection Policies &amp; Procedures</li> <li>Early Payment Scheme</li> <li>Information Communication Technology Digital Strategy</li> </ul>	<ul style="list-style-type: none"> <li>% Income Collection Rate</li> <li>No. of Rate Payers availing of Early Payment option</li> <li>No. of digital services offered</li> </ul>	<ul style="list-style-type: none"> <li>NOAC PI M2 (Collection Rates)</li> <li>Commercial Rates - 87%</li> <li>Rent &amp; Annuities 83%</li> <li>Housing Loans 87%</li> <li>Insert 2023 Figure</li> <li>Zero</li> </ul>	4 4 2, 3	1 1 1	16 8 16
<b>Accounts Payable</b>	To continue to streamline the purchase to pay process and ensure that suppliers are paid in a timely manner, guaranteeing them cash flow certainty	<ul style="list-style-type: none"> <li>Prompt Payment of Accounts Act</li> </ul>	<ul style="list-style-type: none"> <li>% of invoices paid within 15 days</li> </ul>	92% of invoices paid within 15 days	4	1	16, 8
<b>Procurement</b>	To ensure compliance with Public Procurement Guidelines including Green Procurement, Socially Responsible Public Procurement, incorporating the Circular Economy and use of centralised procurement frameworks	<ul style="list-style-type: none"> <li>Public Procurement Rules and Guidelines</li> <li>LCC Procurement Policy</li> <li>Bi-monthly procurement steering committee</li> <li>Training for relevant staff</li> </ul>	<ul style="list-style-type: none"> <li>Annual NOAC Public Spending Code Report.</li> <li>Centralised Framework reporting to the OGP</li> <li>Quarterly internal reporting on procurement compliance</li> </ul>	2023 Audit Report Findings	4	1, 5	13, 16

## Information Technology

Functional Area	Performance Goals	Supporting Programmes	Measurement Methodology	Baseline (2023 data unless otherwise stated)	Core Values	Strategic Objectives	Sustainable Development Goals
Digital Services	1. To provide easy digital access to both Louth County Council's and government services and encourage people to use these services by improving consistency and focusing on people's needs when we design each individual service	<ul style="list-style-type: none"> <li>LCC Information Communication Technology Digital Strategy</li> <li>Designing our Public Services – Design Principles for Government In Ireland</li> <li>Digital Local Government: Working for Everyone Ireland's Local Government Digital &amp; ICT Strategy 2030</li> </ul>	<ul style="list-style-type: none"> <li>Number of services available digitally to all our customers and the range of device types that can access the services</li> </ul>	10 Online Services	2, 3	1	16
	2. Through the provision of digital tools and skills to staff, enable them to deliver their service in a digital way and improve operational efficiency	<ul style="list-style-type: none"> <li>LCC Information Communication Technology Digital Strategy</li> <li>Designing our Public Services – Design Principles for Government In Ireland</li> <li>Digital Local Government: Working for Everyone Ireland's Local Government Digital &amp; ICT Strategy 2030</li> </ul>	<ul style="list-style-type: none"> <li>No. of back office systems that integrate with public facing digital services</li> </ul>	Zero	2, 3	1	16
Data	To enable the Council to make data driven decisions through the provision of real time dynamic data dashboards	<ul style="list-style-type: none"> <li>LCC Information Communication Technology Digital Strategy</li> <li>Designing our Public Services – Design Principles for Government In Ireland</li> <li>Digital Local Government: Working for Everyone Ireland's Local Government Digital &amp; ICT Strategy 2030</li> </ul>	No. of dashboards for all major services	2 Digital Dashboards	2, 3	1	16
Cyber Security	Ensure our systems are protected from cyber attack and that all interactions with our customers are carried out in a safe environment by adhering to the CIS framework of cyber security guidance	<ul style="list-style-type: none"> <li>CIS framework for Cyber Security Guidance</li> <li>Metacompliance Training Programme</li> </ul>	Continually monitor and review our security standards to ensure continuous improvement of our cyber controls	Baseline from 2023 regarding security standards and cyber controls	2, 3	1	16

## APPENDIX 3

# NOAC Key Performance Indicators

Topic	Indicator	Value 2023
<b>Housing: H1, H2 &amp; H4 Approved</b>	A. Number of dwellings in the ownership of the local authority at 1/1/2023	4119
	B. Number of dwellings added to the local authority owned stock during 2023 (whether constructed or acquired)	155
	C. Number of local authority owned dwellings sold in 2023	20
	D. Number of local authority owned dwellings demolished in 2023	0
	E. Number of dwellings in the ownership of the local authority at 31/12/2023	4254
	F. Number of local authority owned dwellings planned for demolition under a DHLGH approved scheme at 31/12/2023	2
	A. The percentage of the total number of local authority owned dwellings that were vacant on 31/12/2023	2.92 %
	The number of dwellings within their overall stock that were not tenanted on 31/12/2023	124
	A. Expenditure during 2023 on the maintenance of local authority housing compiled from 1 January 2023 to 31 December 2023, divided by the no. of dwellings in the local authority stock at 31/12/2023, i.e. the H1E less H1F indicator figure	€807.71
	Expenditure on maintenance of local authority stock compiled from 1 January 2023 to 31 December 2023, including planned maintenance and expenditure that qualified for grants, such as Sustainable Energy Authority of Ireland (SEAI) grants for energy efficient retro-fitting works but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€3434383
<b>Housing: H3 &amp; H5 Approved</b>	A. The time taken from the date of vacation of a dwelling to the date in 2023 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2023	34.51 wk

Topic	Indicator	Value 2023
	B. The cost expended on getting the dwellings re-tenanted in 2023, averaged across all dwellings re-let in 2023	€19272.93
	The number of dwellings that were re-tenanted on any date in 2023 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	115
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	3969.15 wk
	Total expenditure on works necessary to enable re-letting of the dwellings	€2216387
	A. Total number of registered tenancies in the LA area at the end of June 2023	
	B. Number of rented dwellings inspected in 2023	520
	C. Percentage of inspected dwellings in 2023 not compliant with the Standards Regulations	100.00 %
	D. Number of dwellings deemed compliant in 2023 (including those originally deemed non-compliant)	74
	E. The number of inspections (including reinspections) undertaken by the local authority in 2023	594
<b>Housing: H6 Approved</b>	A. Number of adult individuals in emergency accommodation that are long-term (i.e. 6 months or more within the previous year) homeless as a percentage of the total number of homeless adult individuals in emergency accommodation at the end of 2023	40.62 %
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2023 as recorded on the PASS system	160
	The number out of those individuals who, on 31/12/2023, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	65
<b>Housing: H7 Approved</b>	A. (1) Total number of houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	205
	A. (2) Number of houses that achieved a BER rating of B2 or above between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	205
	A. (3) Number of heat pumps installed in those houses between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	205
	B. Total annual energy savings in MWH from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	2545.8 MWH

Topic	Indicator	Value 2023
<b>Roads: R1 &amp; R2 Approved</b>	C. Total carbon emission reduction tCo2 from houses retrofitted between 01/01/2023 and 31/12/2023 under the Social Housing Retrofit Programme	629.1
	A. (a) The percentage of Regional roads that received a PSCI rating in the 24 month period prior to 31/12/2023	97.59 %
	A. (b) The percentage of Local Primary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	96.38 %
	A. (c) The percentage of Local Secondary roads that received a PSCI rating in the 24 month period prior to 31/12/2023	95.89 %
	A. (d) The percentage of Local Tertiary roads that received a PSCI rating in the 60 month period prior to 31/12/2023	14.79 %
	B. (a.1) The percentage length of Regional roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	2.55 %
	B. (a.2) The percentage length of Regional roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	7.44 %
	B. (a.3) The percentage length of Regional roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	46.69 %
	B. (a.4) The percentage length of Regional roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	40.91 %
	B. (b.1) The percentage length of Local Primary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	6.70 %
	B. (b.2) The percentage length of Local Primary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	5.28 %
	B. (b.3) The percentage length of Local Primary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	57.11 %
	B. (b.4) The percentage length of Local Primary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	27.30 %
	B. (c.1) The percentage length of Local Secondary roads that received a PSCI rating of 1-4 in the 24 month period prior to 31/12/2023	11.14 %
	B. (c.2) The percentage length of Local Secondary roads that received a PSCI rating of 5-6 in the 24 month period prior to 31/12/2023	4.87 %
	B. (c.3) The percentage length of Local Secondary roads that received a PSCI rating of 7-8 in the 24 month period prior to 31/12/2023	54.55 %
	B. (c.4) The percentage length of Local Secondary roads that received a PSCI rating of 9-10 in the 24 month period prior to 31/12/2023	25.33 %
	B. (d.1) The percentage length of Local Tertiary roads that received a PSCI rating of 1-4 in the 60 month period prior to 31/12/2023	1.31 %
	B. (d.2) The percentage length of Local Tertiary roads that received a PSCI rating of 5-6 in the 60 month period prior to 31/12/2023	1.72 %
	B. (d.3) The percentage length of Local Tertiary roads that received a PSCI rating of 7-8 in the 60 month period prior to 31/12/2023	3.95 %
B. (d.4) The percentage length of Local Tertiary roads that received a PSCI rating of 9-10 in the 60 month period prior to 31/12/2023	7.82 %	

Topic	Indicator	Value 2023
	A.1 Kilometres of regional road strengthened during 2023	6.2 km
	A.2 The amount expended on regional roads strengthening work during 2023	€2553116.00
	A.3 The average unit cost of regional road strengthening works per square metre (€/m <sup>2</sup> )	€43.81
	B.1 Kilometres of regional road resealed during 2023	26.7 km
	B.2 The amount expended on regional road resealing work during 2023	€737522.00
	B.3 The average unit cost of regional road resealing works per square metre (€/m <sup>2</sup> )	€3.94
	C.1 Kilometres of local road strengthened during 2023	10.4 km
	C.2. The amount expended on local road strengthening work during 2023	€2401114.00
	C.3 The average unit cost of local road strengthening works per square metre (€/m <sup>2</sup> )	€40.62
	D.1 Kilometres of local road resealed during 2023	38.6 km
	D.2 The amount expended on local road resealing work during 2023	€1618827.00
	D.3 The average unit cost of local road resealing works per square metre (€/m <sup>2</sup> )	€7.13
<b>Motor Tax: R3 Approved</b>	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2023	82.63 %
<b>Water: W1 &amp; W2 Approved</b>	Percentage of drinking water in private schemes in compliance with statutory requirements	
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	100 %
	How many local authority registered schemes were monitored in 2023	17
	Total number of registered schemes in 2023	17
<b>Waste: E1 Approved</b>	A. The number of households which availed of a 3-bin service offered by a licensed operator at 31/12/2023	25695
	B. The percentage of households within the local authority that the number at A represents (based on agglomerations of more than 500)	81.63 %
<b>Environmental Pollution: E2 Approved</b>	A. Total number of pollution cases in respect of which a complaint was made during 2023	1611
	A. Number of pollution cases closed from 1/1/2023 to 31/12/2023	1497

Topic	Indicator	Value 2023
<b>Litter Pollution: E3 In Progress</b>	A. Total number of pollution cases on hands at 31/12/2023	137
	The opening number of pollution cases carried forward from the year end 2022	23
	A1. The percentage of the area within the local authority that when surveyed in 2023 was unpolluted or litter free	
	A2. The percentage of the area within the local authority that when surveyed in 2023 was slightly polluted	
	A3. The percentage of the area within the local authority that when surveyed in 2023 was moderately polluted	
	A4. The percentage of the area within the local authority that when surveyed in 2023 was significantly polluted	
<b>Green Flag Status: E4 Approved</b>	A5. The percentage of the area within the local authority that when surveyed in 2023 was grossly polluted	
	A. The percentage of schools that have been awarded/renewed green flag status in the two years to 31 December 2023	32.61 %
	Schools which attained a Green Flag for the first time in 2023	1
	Schools which renewed their Green Flag in 2023	13
	Schools which held a Green Flag from 2022 and therefore do not require renewal until 2024	16
<b>Energy Efficiency: E5 In Progress</b>	A. The cumulative percentage of energy savings achieved by 31/12/2023 relative to baseline year (2009)	
<b>Public Lighting: E6 Approved</b>	A. Total annual consumption of the public lighting system	5292.17 MWh
	B. Average wattage of each public light	91.81 W
	C. Percentage of the total system that LED lights represent	59.71 %
	Number of LED lights in the public lighting system	8525
	Number of non-LED lights in the public lighting system	5753
	<b>Climate Change: E7 Approved</b>	1 a) Does the local authority have a designated (FTE) Climate Action Coordinator?
1 b) Does the local authority have a designated (FTE) Climate Action Officer?		No
2. Does the local authority have a climate action team?		Yes

Topic	Indicator	Value 2023
<b>Planning: P1 Approved</b>	A. Buildings inspected as a percentage of new buildings notified to the local authority	12.19 %
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2023 to 31/12/2023 by a builder or developer on the local authority	927
	Number of new buildings notified to the local authority in 2023 that were the subject of at least one on-site inspection during 2023 undertaken by the local authority	113
<b>Planning: P2 &amp; P3 Approved</b>	A. Number of local authority planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2023	45
	B. Percentage of the determinations at A which confirmed (either with or without variation of the plan) the decision made by the local authority	88.89 %
	Number of determinations confirming the local authority's decision (either with or without variation)	40
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2023 to 31/12/2023 that were investigated	228
	B. Total number of investigated cases that were closed during 2023	108
	C. Percentage of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	56.48 %
	D. Percentage of the cases at B that were resolved to the local authority's satisfaction through negotiations	25.00 %
	E. Percentage of the cases at B that were closed due to enforcement proceedings	18.52 %
	F. Total number of planning cases being investigated as at 31/12/2023	331
	Number of cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	61
	Number of cases at B that were resolved to the local authority's satisfaction through negotiations	27
	Number of cases at B that were closed due to enforcement proceedings	20
	<b>Planning: P4 &amp; P5 Approved</b>	A. The 2023 Annual Financial Statement (AFS) Programme D data divided by the population of the local authority area per the 2022 Census
AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2023		€4581226

Topic	Indicator	Value 2023
	A. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of their receipt	41.18 %
	B. The percentage of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an extended period agreed with the applicant	30.59 %
	The total number of applications for fire safety certificates received in 2023 that were not withdrawn by the applicant	85
	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within two months of the date of receipt of the application	35
	The number of applications for fire safety certificates received in 2023 that were decided (granted or refused) within an agreed extended time period	26
<b>Fire Service: F1 Approved</b>	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2023 divided by the population of the local authority area per the 2022 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	€80.06
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2023	€11183967
<b>Fire Service: F2 &amp; F3 Approved</b>	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	1.37 min
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	5.27 min
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	1.52 min
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	4.73 min
	A. Percentage of cases in respect of fire in which first attendance at scene is within 10 minutes	72.76 %
	B. Percentage of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	22.24 %
	C. Percentage of cases in respect of fire in which first attendance at the scene is after 20 minutes	5.00 %
	D. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	57.63 %
	E. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	36.14 %
	F. Percentage of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	6.23 %
	Total number of call-outs in respect of fires from 1/1/2023 to 31/12/2023	580

Topic	Indicator	Value 2023
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	422
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	129
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	29
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2023 to 31/12/2023	321
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	185
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	116
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	20
<b>Library Service: L1 Approved</b>	A. Number of visits to libraries per head of population for the local authority area per the 2022 Census	1.68
	B. Number of items issued to library borrowers in the year	295875
	C. Library active members per head of population	0.15
	D. Number of registered library members in the year	17062
	Number of visits to its libraries from 1/1/2023 to 31/12/2023 per automatic counters if used	235341
<b>Library Service: L2 Approved</b>	A. The Annual Financial Statement (AFS) Programme F data for 2023 divided by the population of the local authority area per the 2022 Census	€28.05
	B. The annual per capita expenditure on collections over the period 1/01/2023 to 31/12/2023	€1.12
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2023	€3919225
	B. The annual expenditure on new stock acquired by the library in the year	€156018.27
<b>Youth and Community: Y1 &amp; Y2 Approved</b>	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	94.74 %
	Total number of second level schools in the local authority area at 31/12/2023	19
	Number of second level schools in the local authority area from which representatives attended the local Comhairle na nÓg AGM held in 2023	18

Topic	Indicator	Value 2023
<b>Corporate: C1, C2, C4 &amp; C5 Approved</b>	A. The number of organisations included in the County Register at 31/12/2023 and the proportion of those organisations that opted to be part of the Social Inclusion College within the PPN	26.01
	Total number of organisations included in the County Register (maintained in accordance with section 128 of the Local Government Act 2001) for the local authority area as at 31/12/2023	542
	Total number of those organisations that registered for the first time in 2023	63
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	141
	A. The wholetime equivalent staffing number as at 31 December 2023	706.80
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2023	3.83 %
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2023	0.44 %
	Total number of working days lost to sickness absence through medically certified leave in 2023	7564.83 day
	Total number of working days lost to sickness absence through self-certified leave in 2023	736.89 day
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2023	27 day
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2023	1417.05 day
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	80 staff who were on sick leave from more than 4 weeks continuously at some point during 2023. Please note some had more than one instance of this but any period beyond 1 is discounted.
	A. All ICT expenditure in the period from 1/1/2023 to 31/12/2023, divided by the WTE no.	€4972.30
	Total ICT expenditure in 2023	€3514420.11
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	2.38

Topic	Indicator	Value 2023
<b>Corporate: C3 Approved</b>	Total Revenue expenditure from 1/1/2023 to 31/12/2023 before transfers to or from reserves	147827475
	A. The per capita total page views of the local authority's websites in 2023	8.63
	B. The per capita total number of followers at end 2023 of the local authority's social media accounts (if any)	0.52
	The cumulative total page views of all websites operated by the local authority for the period from 1/1/2023 to 31/12/2023 obtained from a page tagging on-site web analytics service or equivalent	1205087
	The total number of social media users who, at 31/12/2023, were following the local authority on any social media sites	72162
	The number of social media accounts operated by the local authority	33
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	No
<b>Finance: M1 to M4 Approved</b>	A. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€950351
	B. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€1007413
	C. Cumulative surplus/deficit balance at 31/12/2021 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€2370230
	D. Cumulative surplus/deficit balance at 31/12/2022 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€3962840
	E. Cumulative surplus/deficit balance at 31/12/2023 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€4159761
	F. Cumulative surplus or deficit at 31/12/2023 as a percentage of Total Income in 2023 from the Income and Expenditure Account Statement of the AFS	2.68 %
	G. Revenue expenditure per capita in 2023	€1058.16
	H. Revenue expenditure per capita in 2023 excluding significant out of County/shared service expenditure	
	The 2023 Total Income figure from the Income and Expenditure Account Statement of the AFS	€155105242
	The 2023 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€147827475
	The 2023 Revenue expenditure excluding County/shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services and is only applicable to Dublin City, Laois and Limerick	
	A. (a) Collection level of Rates in Appendix 7 of the AFS for 2019	83.0 %
	A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2019	80.0 %

Topic	Indicator	Value 2023
	A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2019	82.0 %
	B. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	63.0 %
	B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	81.0 %
	B. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	85.0 %
	C. (a) Collection level of Rates in Appendix 7 of the AFS for 2021	76.0 %
	C. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2021	84.0 %
	C. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2021	88.0 %
	D. (a) Collection level of Rates in Appendix 7 of the AFS for 2022	83.0 %
	D. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2022	84.0 %
	D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2022	86.0 %
	E. (a) Collection level of Rates in Appendix 7 of the AFS for 2023	87 %
	E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2023	83 %
	E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2023	87 %
	E. (d) Collection level of HAP SSC for 2023	
	A. Per capita total cost of settled claims for 2023	€22.67
	IPB Insurance: Number of notified claims for 2023	265
	IPB Insurance: Number of settled claims for 2023	201
	IPB Insurance: Total cost of settled claims for 2023	€3163401.45
	Total cost of claims settled under excess for 2023	€4224.75
	Self-insured: Number of notified claims for 2023	
	Self-insured: Number of settled claims for 2023	
	Self-insured: Total cost of settled claims for 2023	
	A. Overall central management charge as a percentage of total expenditure on revenue account	13.91 %
	B. Total payroll costs as a percentage of revenue expenditure	34.63 %
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget	€20561383
	Total payroll costs from Appendix 1 of the AFS for 2023 (including Salaries, Wages and Pensions)	€51193237

Topic	Indicator	Value 2023
<b>Economic Development: J1 to J5 Approved</b>	A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023 per 100,000 of population	18.61
	The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2023 to 31/12/2023	26.0
	A. The number of trading online voucher applications approved by the Local Enterprise Office in 2023 per 100,000 of population	25.77
	B. The number of trading online vouchers that were drawn down in 2023 per 100,000 of population	3.58
	The number of trading online voucher applications approved by the Local Enterprise Office in 2023	36
	The number of those trading online vouchers that were drawn down in 2023	5
	A. The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023 per 100,000 of population	374.37
	The number of participants who received mentoring during the period 1/1/2023 to 31/12/2023	523
	A. Does the local authority have a current tourism strategy?	No
	B. Does the local authority have a designated Tourism Officer?	Yes
	The spend on local economic development by the local authority in 2023 per head of population	€129.44
	The spend on local economic development by the local authority in 2023	€18083455

## APPENDIX 4

# Service Level Agreements & Memoranda of Understanding

### Strategic Economic Development

- ▶ Enterprise Ireland – Local Enterprise Office
- ▶ Offaly County Council – Transfrontier Shipments
- ▶ Meath County Council – Louth County Council provision of Fire Services in defined area of County Meath
- ▶ Northern Ireland Fire Services – Fire support on specific border areas
- ▶ Dublin City Council – East Region Control Centre: Emergency Response
- ▶ Northern Ireland Fire & Rescue Service – response to Road Traffic Accidents on cross-border roads
- ▶ Newry Mourne & Down District Council – Cross Border Collaboration
- ▶ Department of Tourism, Culture, Arts, Gaeltacht, Sports & Media – Night-time Economy Pilot Project
- ▶ Department of Enterprise, Trade & Employment – North East Regional Enterprise Programme
- ▶ Local Government Management Agency – ePlanning system and National Part 8 Portal

### Organisational Development

- ▶ Kildare County Council – Climate Action Regional Office
- ▶ Wicklow County Council – Mid-East Energy Unit
- ▶ SEAI and Codema – Sustainable Energy Communities
- ▶ Food Safety Authority – Veterinary Services: Meat Processing Plants
- ▶ Kilkenny County Council & Tipperary County Council – Local Authority Water Programme
- ▶ Special EU Programmes Body – Louth County Council as lead for Electric Chargers delivery programme
- ▶ Dublin City Council – Waste Enforcement Regional Lead Authorities
- ▶ Laois County Council – MyPay Shared Service

## Placemaking & Physical Development

- ▶ Donegal County Council – Road Management Office: Road Opening Licences
- ▶ National Roads Office – Westmeath County Council
- ▶ Kilkenny County Council – Public Lighting Energy Efficiency Project
- ▶ Department of Education – Ardee Educate Together School
- ▶ Office of Public Works – Dundalk/Ardee Flood Defence Scheme
- ▶ Office of Public Works – Drogheda/Baltray Flood Defence Scheme

## Social Development

- ▶ Dublin Simon – Tenancy Sustainment & Support Services and Supported Temporary Accommodation
- ▶ Drogheda Homeless Aid – Supported Temporary Accommodation
- ▶ Drogheda Women & Children’s Refuge – Supported Temporary Accommodation
- ▶ Hail Housing – Tenancy Sustainment & Support Services
- ▶ Peter McVerry Trust – Housing First Services and Family Hub Accommodation
- ▶ Tuath – Management & Maintenance
- ▶ Cluid – Management & Maintenance
- ▶ North & East – Management & Maintenance
- ▶ Oaklee – Management & Maintenance
- ▶ Limerick City & County Council – Housing Assistance Payment programme
- ▶ Department of Tourism, Culture, Arts, Gaeltacht, Sport and Media – Creative Ireland programme
- ▶ Meath County Council – Healthy Age Friendly Homes

# APPENDIX 5

## Policies & Strategies

### National/EU

- ▶ A Roadmap for Social Inclusion: Ambitions, Goals and Commitments 2019-2025
- ▶ Better Public Services - Public Service Transformation 2030 Strategy
- ▶ Building Control Acts 1990 to 2020
- ▶ Building Regulations 1997 to 2024
- ▶ Building Control Regulations 1997 to 2022
- ▶ Climate Action Plan 2023 and Climate Action Plan 2024
- ▶ Climate Change Sectoral Adaptation Plan for Flood Risk Management 2019 - 2024
- ▶ Climate Action Sectoral Adaptation Plan for Built and Archaeological Heritage
- ▶ Climate and Low Carbon Development (Amendment) Act 2021
- ▶ Code of Practice for Inspecting and Certifying Buildings and Works
- ▶ Code of Practice for Safety in Sports Grounds
- ▶ Community Climate Action Fund DCCAE: National Cyber Security Strategy and current consultation
- ▶ Connect Government 2030, March 2022 (A Digital and ICT Strategy for Ireland's Public Service)
- ▶ Connecting Ireland Rural Mobility Plan
- ▶ Construction Products Regulation (EU) No 305/2011
- ▶ Culture and Creativity Strategies 2023-2027
- ▶ Cycle Connects
- ▶ DCCAE: National Digital Strategy
- ▶ DEBI Innovation 2020
- ▶ Development Plans Guidelines for Planning Authorities (2022)
- ▶ DHLGH Data Strategy
- ▶ Digital for Good: Ireland's Digital Inclusion Roadmap, August 2023
- ▶ Digital Single Market
- ▶ eGovernment Strategy
- ▶ Embracing Ireland's Outdoors - National Outdoor Recreation Strategy 2023-2027
- ▶ Energy Performance of Buildings Directive (Council Directive 2010/31/EU)
- ▶ Energy Security in Ireland to 2030 EU Biodiversity Strategy
- ▶ EU Birds Directive
- ▶ EU Energy Performance of Buildings Directive (EPBD)
- ▶ EU Renewable Energy Directive (2023/2413)
- ▶ EU Solar Energy Strategy (COM (2022)221)
- ▶ EU 'Floods' Directive
- ▶ EU Just Transition Plan for Ireland 2021-2027 EU Good Practice for Market Surveillance

- ▶ EU Habitats Directive
- ▶ EU Strategy on Adaptation to Climate Change
- ▶ EC (Birds and Natural Habitats) Regulations 2011
- ▶ European Flood Awareness System (EFAS)
- ▶ European Union (Construction Products) Regulation (S.I. 225 of 2013, as amended)
- ▶ European Union (In-Building Physical Infrastructure for High-Speed Electronic Communications) Regulations 2023
- ▶ Electric Vehicle Charging Infrastructure Strategy 2022 to 2025
- ▶ Fire Safety in Ireland Report of the Fire Safety Task Force 2018
- ▶ Fire Service Training National Guidance Document 2013
- ▶ Fire Services Acts 1981 and 2003
- ▶ Fire Safety in Places of Assembly (Ease of Escape) Regulations 1985
- ▶ Flood Risk Management Plans and Maps produced under National CFRAM (Catchment Flood Risk Assessment & Management) programme (floodinfo.ie)
- ▶ Get Ireland Active - National Physical Activity Plan for Ireland
- ▶ Guidelines for Inclusive Engagement in Local Planning and Decision Making (DRCD)
- ▶ Guidelines for the Local Authority Climate Action Plans
- ▶ Guidelines for New Emergency Accommodation (DHLGH, September 2022)
- ▶ Green Public Procurement Strategy 2024-2027
- ▶ Groundwater Protection Response
- ▶ Guidance on Appropriate Assessment for Planning Authorities National Parks & Wildlife Service (npws.ie).
- ▶ Guidelines on the Planning System and Flood Risk Management
- ▶ Healthy Ireland - A Framework for Improved Health and Wellbeing 2013 - 2025
- ▶ Heritage Ireland 2030
- ▶ Housing First National Implementation Plan 2022-2026
- ▶ Housing for All
- ▶ Housing for All Q3 2023 Action Plan and Progress Update
- ▶ Housing for All Roadmap for increased adoption of MMC in public housing delivery
- ▶ Housing for All Modern Methods of Construction (MMC) Introductory Guide
- ▶ Housing for All guidance for design build housing contracts
- ▶ Housing Action Delivery Plans
- ▶ Housing Options for our Ageing Population policy (2019)
- ▶ Ireland's National Energy and Climate Plan 2021 - 2030
- ▶ Ireland's Road Haulage Strategy 2022-2031
- ▶ Keeping Communities Safe 2013
- ▶ Local Economic and Community Plan Guidelines 2021 (DRCD)
- ▶ Major Emergency Management Framework 2006 (MEM)
- ▶ Marine Planning Policy Statement (to be adopted Q3 of 2019)
- ▶ Market Surveillance Regulation (EU) No. 2019/1020
- ▶ Market Surveillance (Compliance with certain products) regulations 2022 and Irish Notification Procedures for the Purpose of the Construction Products Regulation 2011
- ▶ Met Eireann strategic plan 2017-2027
- ▶ National Adaptation Framework
- ▶ National AI Strategy
- ▶ National Biodiversity Action Plan 2023-2030
- ▶ National Bioeconomy Action Plan 2023-2025
- ▶ National Broadband Plan
- ▶ National Clean Air Strategy

- ▶ National Cycle Network Plan
- ▶ National Incident Command System
- ▶ National Landslide Database and Landslide Susceptibility Map
- ▶ National Development Plan
- ▶ National Disability Strategy, (soon to be launched successor strategy to the National Disability Inclusion Strategy (NDIS) 2017-2022)
- ▶ National Energy and Climate Plan 2021 – 2030
- ▶ National Flood Forecasting and Warning Service (data from monitoring stations - waterlevel.ie)
- ▶ National Implementation Plan for the SDGs 2022-2024
- ▶ National Heritage Plan - Heritage Ireland 2030
- ▶ National Housing Strategy for Disabled People 2022 – 2027 (NHSfDP)
- ▶ National Marine Planning Framework
- ▶ National Oversight and Audit Commission (NOAC) reports
- ▶ National Organic strategy 2024-2030 (Published Q2 2024)
- ▶ National Planning Framework 2040
- ▶ National Policy on Architecture 2022
- ▶ National Road EV Charging Plan 2024 to 2030
- ▶ National Skills Strategy
- ▶ National Social Enterprise Policy for Ireland 2019-2022
- ▶ National Sports Policy 2018-2027
- ▶ National Strategy on Domestic, Sexual and Gender-Based Violence
- ▶ National Sustainable Mobility Policy 2022-2030 and associated Action Plan 2022-2025
- ▶ National Swimming Strategy 2024-2027 (due to be published in mid-2024)
- ▶ National Traveller and Roma Inclusion Strategy 2017-2021 (to run until 2025)
- ▶ National Vacant Housing Reuse Strategy
- ▶ Nature and biodiversity - Library (europa.eu)
- ▶ Net Zero Industry Act
- ▶ OECD Skills Strategy Ireland: Assessment and Recommendations
- ▶ Open Data Strategy
- ▶ Our Public Service 2020 (with particular reference to actions relating to Public Participation Networks and Local Community Development Committees)
- ▶ Our Rural Futures
- ▶ PEACEPLUS Operational Programme Overview document and Programme Manual (Border Counties)
- ▶ People, Place and Policy – Growing Tourism to 2025 and the associated Tourism Action Plans
- ▶ Planning and Development (Licensing of Outdoor Events) Regulations 2001
- ▶ Policy on Property Acquisition and Disposal
- ▶ Policy Statement on Geothermal Energy for a Circular Economy
- ▶ Policy Statement on Mineral Exploration and Mining Programme for Government: Our Shared Future
- ▶ Policing, Security and Community Safety Act 2024
- ▶ Project Ireland 2040
- ▶ Protocols on Transfer and Sharing of Property Assets
- ▶ Public Sector Energy Efficiency Strategy
- ▶ Public Service Apprenticeship Plan 2023
- ▶ Public Service Agreement 2024 - 2026
- ▶ Public Service Data Strategy
- ▶ Public Transport Accessibility Retrofit Programme
- ▶ Renewable Electricity Policy and Development Framework (REPDF)
- ▶ Renewable Transport Fuel Policy 2023-2025

- ▶ Report on Inter Departmental Group on National Coastal Change Management River Basin Management Plan for Ireland 2018-2021 (New RBMP to be published in coming months).
- ▶ Road Safety Strategy 2021-2030
- ▶ Rural Development Policy 2020+ Next phase
- ▶ Sharing the Vision: A Mental Health Policy for Everyone 2020-2030
- ▶ SláinteCare | Right Care, Right Place Right Time
- ▶ Sráidainmneacha: Treoirlínte/Streetnames: Guidelines
- ▶ Strategic Emergency Management Framework 2017 (SEM)
- ▶ Strategy for the Future Development of National and Regional Greenways
- ▶ Strategy for World Heritage in Ireland 2024-2034 (public consultation ongoing)
- ▶ Statement on Petroleum Exploration and Production in Ireland
- ▶ Sustainable, Inclusive and Empowered Communities: A Five-Year Strategy to Support the Community and Voluntary Sectors in Ireland
- ▶ The Library is the Place: Information, Recreation, Inspiration
- ▶ National Public Library Strategy 2023-2027
- ▶ The National Language Strategy 2010-2030
- ▶ The National Oil Spill Contingency Plan
- ▶ The National Search and Rescue Plan
- ▶ Tourism Policy Framework (to be published)
- ▶ Town Centre First
- ▶ United Nations Convention on the Rights of Persons with Disabilities (UNCPRD)
- ▶ Water Services Policy Statement 2024 - 2030
- ▶ Whole of Government Circular Economy Strategy 2022 - 2023
- ▶ Wind Energy Development Guidelines (WEDGS)
- ▶ Young Ireland: National Policy Framework for Children and Young People 2023- 2028
- ▶ Youth Homelessness Strategy 2023-2025
- ▶ Appropriate Assessment of Plans and Projects in Ireland - Guidance for Planning Authorities 2009
- ▶ Planning and Development Acts, 2000-2024 (to be superseded with new Planning Act 2024)
- ▶ Project Ireland 2024: National Planning Framework
- ▶ Sustainable Residential Development and Compact Settlement Guidelines for Planning Authorities, 2024.
- ▶ Section 28 Guidelines for Planning Authorities - Design Standards for New Apartments, 2023
- ▶ Section 28 Guidelines for Planning Authorities - Regulation of Commercial Institutional Investment in Housing, 2023.
- ▶ Sustainable Urban Housing Design Standards for New Apartments Guidelines for Planning Authorities 2022.
- ▶ Residential Zoned Land Tax - Guidelines for Planning Authorities 2022
- ▶ Urban Development and Building Height - Guidelines for Planning Authorities
- ▶ Guidelines for Planning Authorities and An Bord Pleanála on carrying out Environmental Impact Assessment 2018.
- ▶ Local Area Plans - Guidelines for Planning Authorities 2013
- ▶ Quarries and Ancillary Activities, Guidelines for Planning Authorities 2004
- ▶ Guidance for Consent Authorities regarding Sub-Threshold Development, 2003
- ▶ Retail Planning Guidelines 2012
- ▶ Childcare Facility Guidelines for Planning Authorities, 2001
- ▶ Telecommunications Antennae and Support Structure 1996

- ▶ Draft Offshore Renewable Energy Future Framework Policy Statement 2024
- ▶ The Planning System and Flood Risk Management – Guidelines for Planning Authorities, 2009
- ▶ The Provisions of Schools and the Planning System – Code of Practice for Planning Authorities.
- ▶ Development Management Guidelines for Planning Authorities, 2007.
- ▶ Wind Energy Development Guidelines 2006
- ▶ Sustainable Rural Housing Development Guidelines for Planning Authorities, 2005
- ▶ Strategic Environmental Assessment, Guidelines for Regional Assemblies and Planning Authorities
- ▶ Architectural Heritage Protection – Guidelines for Planning Authorities 2011
- ▶ Renewable Transport Fuel Policy 2023-2025
- ▶ A Guide for Inclusive Community Engagement in Local Planning and Decision Making 2023
- ▶ Heritage Ireland 2030 – A Framework for Heritage, 2022
- ▶ National Implementation Plan for the Sustainable Development Goals 2022-2024
- ▶ Ireland's 4th National Biodiversity Action Plan 2023-2030

## Regional

- ▶ ERDF Operational Programmes 2021-2027
- ▶ Flood Risk Management Plans and Maps including relevant local plans ([floodinfo.ie/publications/](http://floodinfo.ie/publications/))
- ▶ Ireland's Ancient East – Destination Experience Development Plan (Louth & Meath)
- ▶ Regional Homelessness Action Plan
- ▶ Regional Spatial and Economic Strategies
- ▶ North-East Regional Enterprise Plan
- ▶ North-East Region Mass Fatality Plan
- ▶ Regional Enterprise Plan

## Local

- ▶ CCMA Delivering Effective Climate Action (DECA) Strategy 2030
- ▶ Code of Practice for Inspecting and Certifying Buildings and Works
- ▶ Community Safety Partnerships Strategic Plan
- ▶ Enforcement of Construction Products Regulation
- ▶ Enforcement of Energy Performance of Buildings Directive
- ▶ Enforcement of European Union (In-Building Physical Infrastructure for High-Speed Electronic Communications) Regulations 2023
- ▶ Enforcement of Market Surveillance Regulation, with respect to the marketing of construction products
- ▶ Framework for Building Control Authorities – Ensuring effective Building Control administration, inspections and enforcement
- ▶ Guidelines for Market Surveillance Authorities
- ▶ Local Enterprise Offices Policy Statement 2024-2030
- ▶ Louth Fire Service Health and Safety Management System suite of documents
- ▶ Louth Fire Service Training Policy

- ▶ Louth Flood Emergency Plan
- ▶ Louth Severe Weather Plan
- ▶ NTA Transport Strategy for the GDA 2022 -2042
- ▶ Strategic Noise Maps and Noise Action Plans under the Environmental Noise Directive S.I. 549/2018
- ▶ Local Children and Young People's Services Committee (CYPSC)
- ▶ Advice Note to Local Authorities on Shared Micromobility Services
- ▶ Louth Local Economic and Community Plan (LECP)
- ▶ Louth Local Development Strategy
- ▶ Louth County Council Climate Action Plan
- ▶ Louth County Council Housing Delivery Action Plan
- ▶ Louth County Development Plan
- ▶ Louth Age Friendly Strategy
- ▶ Louth Litter Management Plan
- ▶ County Louth Road Safety Plan
- ▶ Migrant Immigration Strategy
- ▶ Louth Biodiversity Action Plan
- ▶ Louth Library Service Development Programme 2020 – 2025
- ▶ Louth Arts Development Plan
- ▶ Louth Traveller Accommodation Programme
- ▶ Louth Housing Strategy for Disabled Persons
- ▶ Louth Major Emergency Plan
- ▶ Boyne Valley Tourism Strategy
- ▶ PEACEPLUS Action Plan Appendix 5

## APPENDIX 6

# Public Sector Equality and Human Rights Duty

### Introduction

The Irish Human Rights and Equality Commission Act was enacted in 2014. Section 42 of the Act places a responsibility on all public bodies to promote equality, prevent discrimination and protect the human rights of its staff and customers alike. This responsibility is known as the Public Sector Equality and

Human Rights Duty and it is a legal obligation. Its purpose is to ensure that equality and human rights considerations are factored into the day-to-day operations of all business functions of the organisation.

### Our Commitment

Louth County Council is committed to the principles of equality of opportunity, fairness and accessibility for all, both in the services that it provides to the community and in its role as an employer.

In line with our statutory obligations under Section 42 of the Irish Human Rights and Equality Commission Act 2014, Louth County Council is committed to embedding and developing a culture of respect for human rights and equality among our staff and for the people to whom we provide services.

We will continue to develop practices that promote the right for everyone to participate in all aspects of life in County Louth. In our efforts to protect human rights, promote equality and eliminate discrimination Louth County Council will:

- ▶ Continue to develop and improve our customer services to provide relevant, appropriate and accessible services that meet the needs of our diverse population

- ▶ Continue to develop and promote initiatives that remove barriers to participation and by actively promoting equality and social inclusion
- ▶ As an employer, Louth County Council values the contribution that every employee makes and respect individual differences, utilising the diversity of our workforce as a positive benefit
- ▶ Ensure that in planning, delivering, monitoring and evaluating our work, equality and human rights are considered and accommodated from the outset
- ▶ Ensure all public consultation exercises are inclusive. We will use a variety of appropriate consultation methods to ensure that all members of the community can have their views heard

## Our Current Baseline

Plans, policies, structures and programmes already in place to address human rights and equality issues include:

- ▶ Housing for All
- ▶ Housing First
- ▶ Housing Strategy for People with a Disability
- ▶ Traveller Accommodation. Programme and Local Traveller Accommodation Consultative Committee
- ▶ Age Friendly Strategy
- ▶ Migrant Strategy
- ▶ Local Area Integration Team
- ▶ Local Economic & Community Plan
- ▶ Social Inclusion Community Activation Programme
- ▶ Equality Officer/Access Officer/ Complaints Officer/ Customer Charter

## Our Evolving Approach to Implementation

Louth County Council plans to establish a cross functional working group to address the implementation of our Public Sector Equality and Human Rights Duty. This group will support the organisation to assess, address and report on human rights and equality issues relevant to its functions as a service provider and as an employer.

The priority for 2025 will be the development of a Public Sector Duty Implementation Plan for Louth County Council, which will encompass the following:

- ▶ Equality & Human Rights Values Statement
- ▶ Assessment of Equality & Human Rights issues
- ▶ Enabling implementation
- ▶ Implementation - Address the issues identified
- ▶ Reporting mechanisms

Accompanying the Implementation Plan will be the development

of an Assessment of Equality & Human Rights Issues and Evidence Book which will be subject to a validation process with civil society organisations.

The above is to ensure that an equality and human rights lens is built into the development of existing and new plans and policies of Louth County Council so that the needs of people protected under the Duty are considered and accommodated.

Thereafter, an annual work programme will be agreed, highlighting plans/policies on a rolling basis that will be subject to the Public Sector Duty assessment. This will include a two-prong approach, namely, to address at a macro level (Customer Service, HR Recruitment, IT & Digital Services, Service Delivery) as well as at the micro level of individual plans/policies.

During the 2024-2029 term, Annual Reports from Louth County Council will report on progress on the implementation of or Public Sector Equality and Human Rights Duty.

# APPENDIX 7

## Sustainable Development Goals





Comhairle Contae **Lú**  
**Louth** County Council

Louth County Council

County Hall | Millennium Centre | Dundalk

EMAIL [info@louthcoco.ie](mailto:info@louthcoco.ie)

[louthcoco.ie](http://louthcoco.ie)