

Service Indicators

HOUSING

Housing Vacancies

A. Total number of local authority stock	2899
B. Percentage that are let	98.03
C. Percentage of dwellings empty	1.97
D. Percentage empty subject to major refurbishment	14.04
E. Percentage of empty dwellings unavailable for letting	100
F. Percentage of empty dwellings available for letting	0

Average time (in weeks) taken to re-let dwellings for letting 1.5

Number of repairs completed as a percentage of the number of valid repair requests received 72.81

Average time taken to inform applicants of local authority decision on application for: (days)

Shared Home Ownership	35
Housing Loans Scheme	n/a
Local Authority Housing	8

Total number of traveller families accommodated as a percentage of the targets set in the local traveller accommodation programme 80

ROADS

A. Local and regional roads surface dressed per annum (sq. metres)	546523
B. Percentage of local and regional roads surface dressed per annum	8.9

MOTOR TAX

Percentage of Motor Tax transactions which

Dealt with over counter	82.72
Dealt with by post	11.10
Dealt with by other means	6.18

Number of postal applications and percentage of postal which are dealt with from receipt of application –

A. on same day	506 – 5.2%
B. on 3rd day or less	7692 – 72.5%
C. on 5th day or less	2656 – 22.3%
D. over 5 days	0

Average number of opening hours per week 28.75

ENVIRONMENTAL SERVICES

Percentage of river channel –

A. unpolluted	58
B. slightly polluted	21.7
C. moderately polluted	19.7
D. seriously polluted	0.6

Percentage of drinking water analysis in compliance with statutory requirements with regard to:

public schemes	98.7
private schemes	71.4

Average time to mobilise fire brigades in –

Full time stations	1.75
Part-time stations	3.94

Percentage of attendances at scenes where first attendance is:

within 10 minutes	71.4
within 20 minutes	20
over 20 minutes	8.6

Total number of:

Fire Safety applications received	229
Fire Safety applications process	217

Percentage of households provided with segregated waste collection 0

Percentage of household waste recycled 20.91

Percentage of household waste going to landfill 79

RECYCLING FACILITIES

Glass

No. of Bring Sites	36
No. of Civic Amenity Sites	1
Total No. of Facilities	37
No. of locations per 5000 of population	2
Tonnage of waste collected for recycling per 5000 of population	76.7

Cans

No. of Bring Sites	36
No. of Civic Amenity Sites	1
Total No. of Facilities	37
No. of locations per 5000 of population	2
Tonnage of waste collected for recycling per 5000 of population	3.61

Textiles

No. of Bring Sites	0
No. of Civic Amenity Sites	1
Total No. of Facilities	1
No. of locations per 5000 of population	0.049
Tonnage of waste collected for recycling per 5000 of population	4.41

Batteries

No. of Bring Sites	0
No. of Civic Amenity Sites	1
Total No. of Facilities	1
No. of locations per 5000 of population	0
Tonnage of waste collected for recycling per 5000 of population	1.86

Oils		Housing Development	
No. of Bring Sites	0	No. of applications determined	96
No. of Civic Amenity Sites	1	% of complete applications determined within 8 weeks	96.77
Total No. of Facilities	1	Average length of time taken to determine an application where further information is sought	75.56
No. of locations per 5000 of population	0	% of grants	81.25
Tonnage of waste collected for recycling per 5000 of population	0.78	% of refusals	18.75
Others		% of cases where the decision was confirmed by	
No. of Civic Amenity Sites	1	An Bord Pleanála	23.08
Total No. of Facilities	37	% of cases where the decision was varied by	
No. of locations per 5000 of population	2	An Bord Pleanála	30.77
No. of Bring Sites	36	% of cases where the decision was reversed by	
Tonnage of waste collected for recycling per 5000 of population	378.59	An Bord Pleanála	46.15
Litter prevention & Environmental Enforcement		Other: not requiring EIA	
Number Of Litter Wardens		No. of applications determined	946
Total number of full time wardens	7	% of complete applications determined within 8 weeks	99.10
Total number of part time wardens	0	Average length of time taken to determine an application where further information is sought	73.72
Total number of wardens per 5000 of population	0.343	% of grants	92.71
Number of on the spot fines	914	% of refusals	7.29
Number of prosecutions for non payment	108	% of cases where the decision was confirmed by An Bord Pleanála	29.41
Number of prosecutions secured	49	% of cases where the decision was varied by	
Percentage of local authority areas that are:		An Bord Pleanála	29.41
Unpolluted	2.4	% of cases where the decision was reversed by	
Slightly polluted	58.7	An Bord Pleanála	41.18
Moderately polluted	32.5	Other: requiring EIA	
Significantly polluted	5.6	No. of applications determined	7
Grossly polluted	0.8	% of complete applications determined within 8 weeks	100
Number of environmental complaints received (in three authorities) for waste, litter, water pollution, noise pollution and air pollution.	2492	Average length of time taken to determine an application where further information is sought	98.67
Number investigated	2426	% of grants	71.43
Number enforcement procedures	139	% of refusals	28.57
Percentage of primary schools in Green Schools Scheme	44%	% of cases where the decision was confirmed by	
Percentage of secondary schools in Green Schools Scheme	44%	An Bord Pleanála	0
PLANNING		% of cases where the decision was varied by	
Planning Applications – Decision Making		An Bord Pleanála	0
Individual Houses		% of cases where the decision was reversed by	
No. of applications determined	872	An Bord Pleanála	0
% of complete applications determined within 8 weeks	95.57	Planning Enforcement	
Average length of time taken to determine an application where further information is sought	70.50	Number of Planning Enforcements Investigated	470
% of grants	78.9	Number of Planning Enforcements Dismissed	50
% of refusals	21.1	Number of Enforcement Procedures through warning letters	232
% of cases where the decision was confirmed by An Bord Pleanála	36.84	Number of Enforcement Procedures through enforcement notices	87
% of cases where the decision was varied by An Bord Pleanála	21.05	Number of prosecutions	20
% of cases where the decision was reversed by An Bord Pleanála	42.11	Number of Planning Public Counter Opening Hours	37.25
		Average length of time for pre-planning appointment with planning (booking to meeting)	14

Service Indicators

Building Control		RECREATIONAL SERVICES	
Buildings inspected as percentage of new buildings notified.	22.8	Number of playgrounds per 1000 population	
		A. provided by local authority	0.0295
		B. facilitated by local authority	0.0196
REVENUE COLLECTION			
Amount of housing rent collected as percentage of due	88.84	Number of visitors to local authority facilitated swimming facilities per 1000 population	2246.64 (all)
Percentage of arrears			
percentage 4-6 weeks old	13.64	COMMUNITY PARTICIPATION & COOPERATION	
percentage 6-12 weeks old	22.62	Percentage of local schools involved in the local Youth Council/Comhairle na nÓg	94.1%
percentage more than 12 weeks old	54.38		
Amount of housing loans collected as percentage of due	96.60		
Percentage of arrears			
Percentage 1 month old	11.7		
Percentage 2-3 months old	7.19		
Percentage more than 3 months old	70.55		
Amount of commercial rates collected at year end as a percentage of amount due	81.54		
Refuse charges	0		
Amount of non-domestic water charges collected at year end as a percentage of amount due.	57.74		
CORPORATE ISSUES			
Percentage of working days lost to certified leave	3.86		
Percentage of working days lost to uncertified leave	0.59		
Expenditure on training/development as percentage of total payroll costs.	3.323		
LIBRARY			
Average number of opening hours per week for full-time libraries	39		
Average number of opening hours per week for part-time libraries	13.84		
Number of library members as percentage of local population	11.2%		
Number of library issues of books per head	2.8		
Number of library issues of other items per head	0.3		
Percentage of libraries that offer internet sessions per 1000	100%		
Number of Internet sessions provided per 1,000 population	74.65		
ARTS & CULTURAL SERVICES			
Number of arts grants allocated	68		
Total value of arts grants per 1000 population.	404.14		