

## HOUSING

No. of additional council housing estates where tenant participation initiative has been introduced	LCC - 2 DTC - 5 DBC - 4
No. of derelict sites - removed from register	LCC - 29% DTC - 55% DBC - 84%

## ROADS

Pay Parking	LCC - 500
Parking/Yield per space	DTC - 500 DBC - 912

## SANITARY SERVICES

Average timescale for restoration of water supply where breakdown occurs	12
% of unaccounted for water	40%

## ENVIRONMENT

Waste Permit Audits - No. of sites audited within last 12 months (Target 50%)	6%
Recycling Rates	Glass-1244.59
Bring Bank Collection Weights - Tonnage collected per year	Plastic-209.49
Target: Glass - 1000 tonnes	Cans-58.55
Plastic - 250 tonnes	
Cans - 60 tonnes	

Civic Amenity Tonnage collected (Target 8000)	7984.51
% of Secondary Schools Visited on awareness issues (Target 50%)	50%

## VETS

Number of dogs licensed	7495
Number of horses licensed under byelaws	30
Re-homing rate of dogs from pound (Target 25%)	27.5%

## CORPORATE

Recruitment - % of competitions Completed within 12 weeks	29%
Members IT - No. of members using council email on a regular basis	LCC - 12 DTC - 10 DBC - 10

## IT

No. of maintenance calls - addressed within 24 hours	LCC - 93% DTC - 91% DBC - 95%
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## LIBRARY

Library Visits - No. of public Utilising public library facilities	266,512
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## AMENITY

No. of Museum & Archive visits	16,937
Archive visits	381 296 public queries

## FINANCE

% of payroll on paypath (Target 100%)	LCC - 82% DTC - 67% DBC - 71%
% of debtors paid by electronic means (Target 10%)	LCC - 10% DTC - 19%